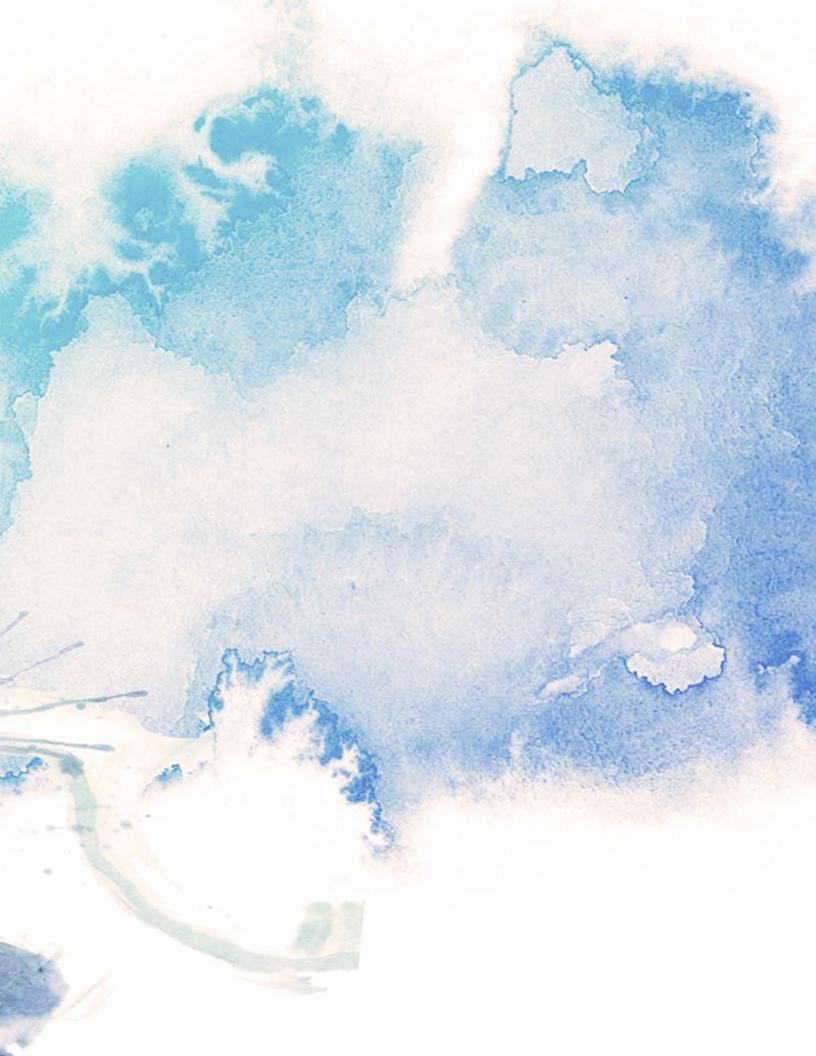
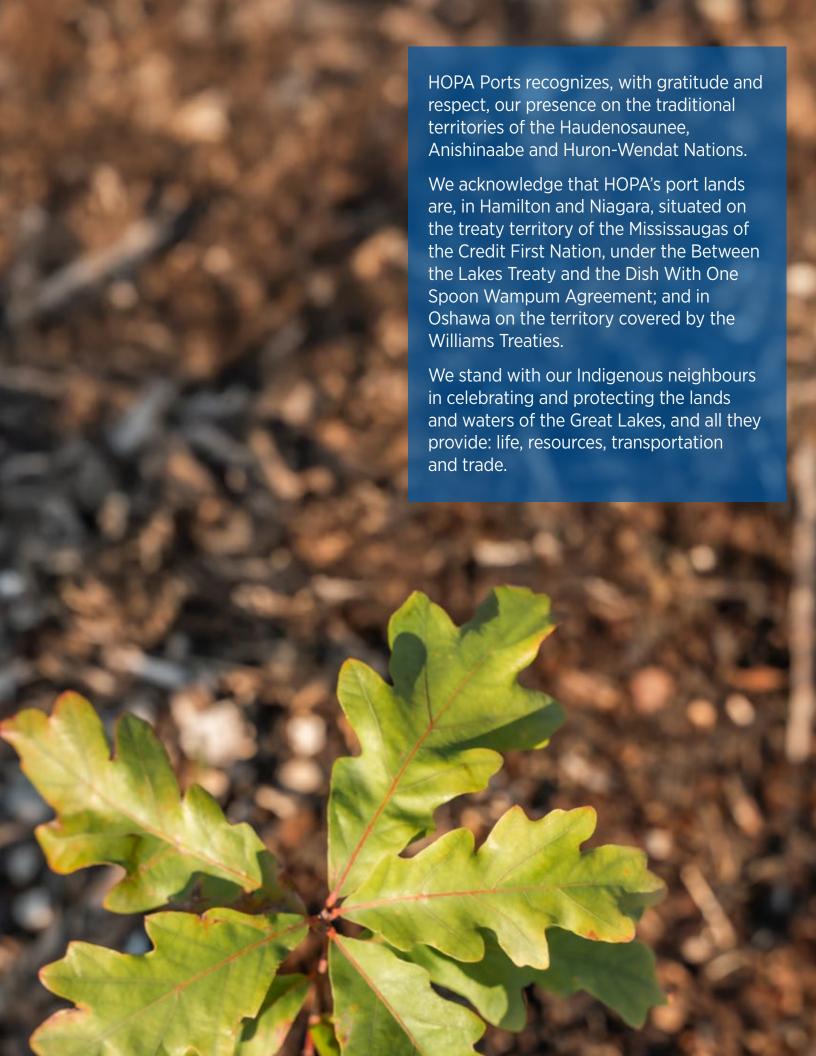


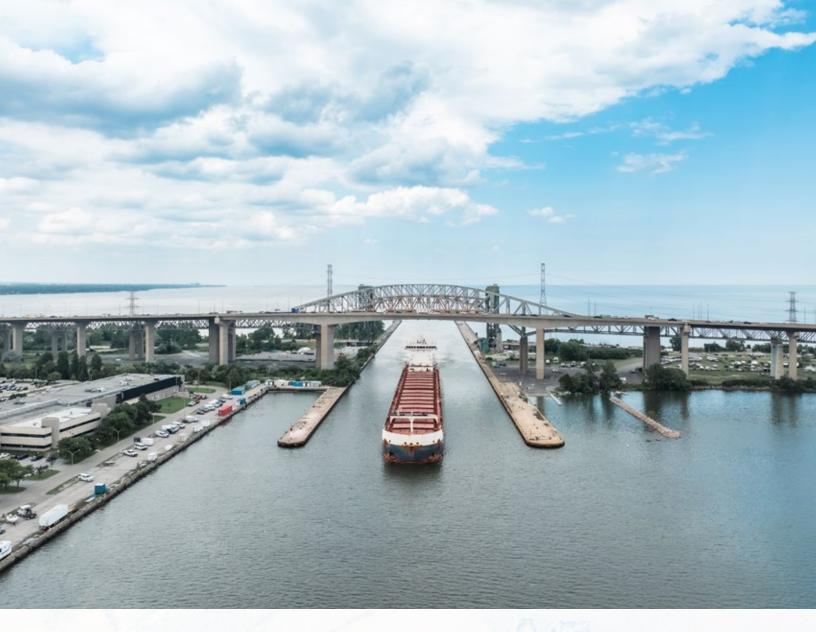
### **HOPA PORTS**2024 Sustainability Report





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#### **WHO WE ARE**

HOPA Ports is an integrated port network, offering port and marine assets on the Great Lakes to support Ontario industries and facilitate trade. By investing in high-quality infrastructure and prioritizing sustainability, HOPA helps build prosperous working waterfronts in Ontario communities. We oversee more than 1,400 acres and have more than 180 tenant companies, connecting 40,000 Ontario jobs to the cargo that passes through our integrated ports.

As one of 17 Canadian Port Authorities, HOPA is responsible for the Port of Hamilton, the Port of Oshawa, and marine-multimodal properties in the Niagara Region. We are financially self-sufficient, with the revenue generated from our real estate and shipping operations. We proudly reinvest our profits back into our ports and our port cities.

Our dedicated team, though small, is incredibly effective. Comprising 70 professionals in various fields, we manage Ontario's largest and most successful port network. Our collective efforts are focused on executing our responsibilities in an environmentally conscious and community-enhancing manner.

#### Message from the Chair

Welcome to HOPA Ports' 2024 Sustainability Report, where we proudly present our initiatives and achievements for the year, as well as our progress in promoting responsible and sustainable practices.

As Chair of the HOPA Ports Board, I take pride in sharing our ongoing commitment to infusing sustainability into every aspect of our operations, projects, and strategic endeavours.

At HOPA Ports, we firmly believe that sustainability isn't just a set of principles; it's the foundation of our success. Guided by this mindset, we continue to strive for excellence in all that we do.

Our 2024 Sustainability Report highlights our infrastructure investments, commitment to reducing greenhouse gas emissions, proactive engagement with local community organizations, and efforts to build biodiversity around our port lands. We are proud to highlight the advancements in the agri-food sector at the port, including the development of Canada's largest sugar refinery and the expansion of flour milling capacity.

We trust this report will serve as a comprehensive introduction to HOPA Ports, offering insight into our values and priorities. We invite you to connect with us to learn more about HOPA and explore our commitment to the health of our planet.

Warm regards,

Anne Waldes

Chair, Board of Directors

### **HOPA Ports Board** of Directors 2024

Anne Waldes - Chair Class 2 User Appointment

Meghan Davis - Vice Chair Class 3 User Appointment

David Bradley - Chair, Audit & Finance Committee Provincial Appointment

Keanin Loomis - Chair, Governance & Human Resources Committee Federal Government Appointment

Nancy DiGregorio Class 2 User Appointment

Vacant - Class 1 User Appointment

Vacant - Municipal Government Appointment



#### Message from the President & CEO

HOPA Ports is strong. Our purpose is clear. Our strategy is aligned with what Canada needs today.

At HOPA Ports, we take pride in being responsible stewards of the port lands and their robust marine, rail, and road networks. Guided by our vision to create and lead a sustainable, integrated port network on the Great Lakes, we aim to drive supply chain resilience and foster sustainable commerce.

Marine cargo is central to our operations and a key driver of regional supply chains. Handling everything from grain and sugar to steel and fuels, our ports support vital industries across Ontario. By moving goods through our multimodal network, we boost efficiency, cut emissions, and help businesses compete globally.

2024 was a landmark year for HOPA, marked by considerable accomplishments. We expanded the grain infrastructure at the Port of Oshawa, significantly reducing truck trips and making the experience more efficient for farmers. At the Port of Hamilton, we witnessed the construction of Canada's largest sugar refinery and the expansion at Parrish & Heimbecker with the addition of their third flour mill. Toronto Tank Lines (TTL), a TFI International Company, opened their newest rail transload yard, specializing in a wide array of food-grade products including dry bulk sugar, processed grains, liquid sweeteners, flour, and edible oils.

Our efforts in environmental leadership have been recognized as we materially drive net-zero supply chains and combat climate change. Furthermore, we have kicked-off a multi-million dollar investment to build a biofuels terminal in Port Colborne, reinforcing our commitment to sustainable energy solutions.

I am proud to say, HOPA was honoured as one of Hamilton-Niagara's Top Employers for 2024, marking the fourth consecutive year we have received this distinction. It is a testament to our Teams who keep our business thriving.

The progress we have achieved fills us with optimism. We look forward to continuing to work with our stakeholders to build a sustainable future for the Great Lakes region.

lan Hamilton

President & CEO



#### **OUR MISSION OUR VISION**

We are responsible stewards of the Port lands and their robust marine, road and rail networks. We create prosperity by facilitating commerce and providing sustainable solutions that offer value to our port communities and benefit to our stakeholders.

Create and lead a sustainable, integrated port network on the Great Lakes to drive supply chain resilience.

#### **OUR VALUES**

A safe, empowered and positive team

Collaboration to create long-term value

Accountability for our decisions and our actions

Respect and inclusivity

Innovation, productivity and continuous improvement

### WHAT DOES SUSTAINABILITY MEAN TO US?

#### **Social Sustainability**

Addresses our relationships with our community, employees and other stakeholders, and guides us in operating in a safe, transparent and responsive fashion.

### Environmental Sustainability

Ensure our operations meet or exceed applicable regulations, and that we work to continuously improve our environmental footprint on land, in the air and in our waterways.

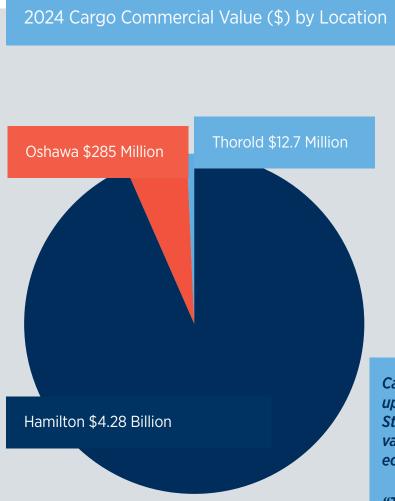
### Financial and Economic Sustainability

Ensure that HOPA Ports is financially stable and able to reinvest in our ports and our port cities, while meeting our mandate to generate prosperity through economic growth.



### FINANCIAL & ECONOMIC SUSTAINABILITY

HOPA is self-sustaining and profitable, funded by our own operations. This financial stability allows for reinvestment into new port infrastructure, proactive stewardship of the lands and water, and positive economic impacts within our communities.



Cargo handled through HOPA's port network made up 31% of all cargo moving through the Great Lakes-St. Lawrence Seaway System, underscoring the value of trade-enabling infrastructure to Ontario's economy.

"Through strategic, long-term investments, we continue to support key industries and strengthen Ontario's supply chains."

-lan Hamilton, President & CEO of HOPA Ports.

### Port of Hamilton

10 million MT of cargo

600 vessel calls in 2024

Value of cargo: \$4.28 Billion

### Port of Oshawa

600,000 MT of cargo

77 vessel calls in 2024

Value of cargo: \$285 Million

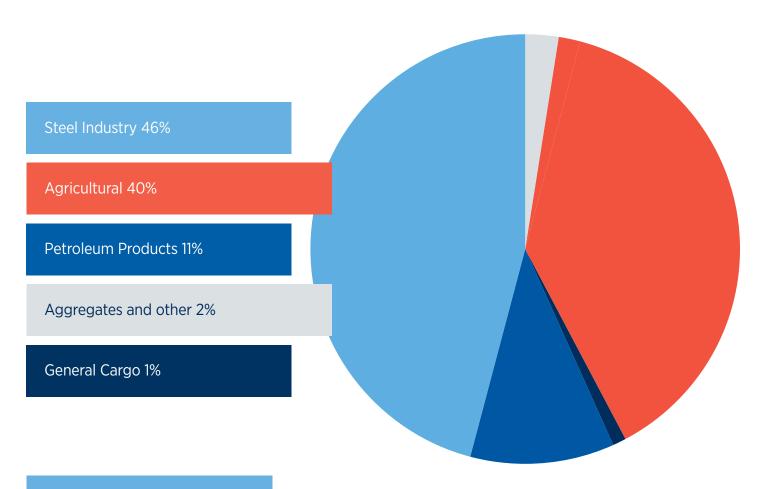
### Thorold Hub

140,000 MT of cargo

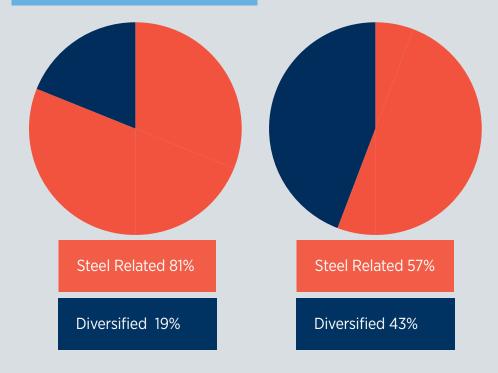
10 vessel calls in 2024

Value of cargo: \$12.7 Million

#### 2024 Cargo Commercial Value (\$) by Industry Sector

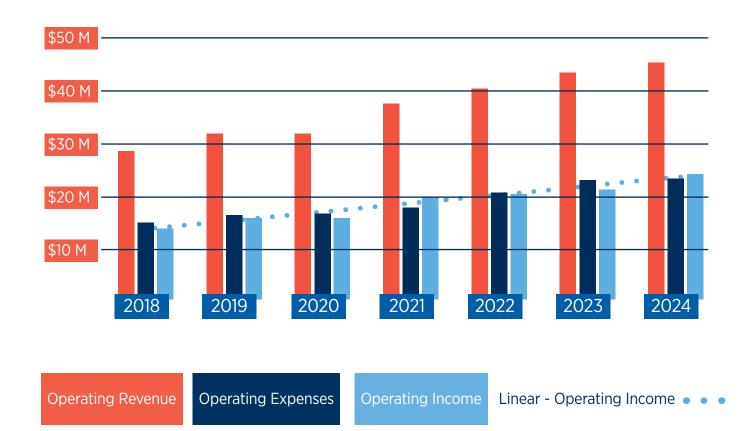


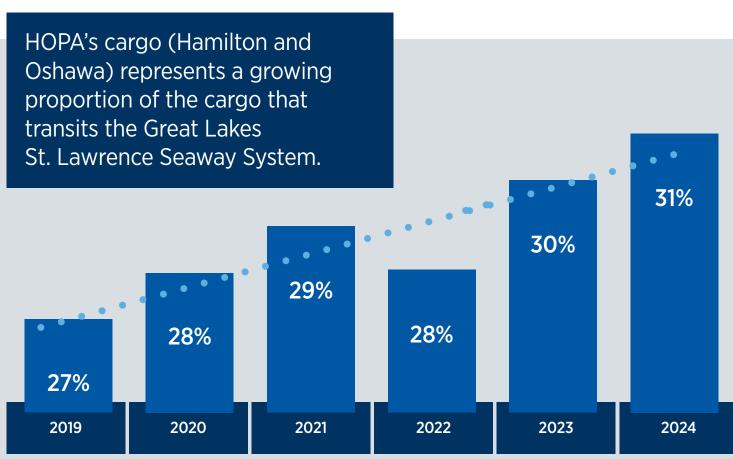
#### Cargo Diversification



Diversified cargoes have more than doubled by tonnage (MT) from 19% in 2008 to over 43% in 2024

#### Operating Revenue, Expenses and Income





# CAPITAL INFRASTRUCTURE HIGHLIGHTS: PORT OF OSHAWA

#### East and West Wharf Repairs

Completed - May 2025

Essential structural repairs and enhancements are being carried out on the port's wharf infrastructure to ensure its integrity, safety, and continued operational efficiency.

#### Oshawa Dredging

Completed June 2024

Approximately 6,800 cubic meters of sediment were dredged from the channel to restore safe navigation for Seaway-max vessels. The clean material was repurposed for beach replenishment at Second Marsh and McLaughlin Bay, supporting both port operations and local environmental sustainability in partnership with CLOCA and Friends of the Second Marsh.

# CAPITAL INFRASTRUCTURE HIGHLIGHTS: PORT OF HAMILTON

#### 1632 Burlington Street, Transformer Replacement

Completed - March 2026

Four PCB transformers were safely abated and replaced with new oil-filled units, alongside the installation of updated medium voltage switchgear to modernize and improve electrical infrastructure.

#### Pier 14 - Portland Road Construction

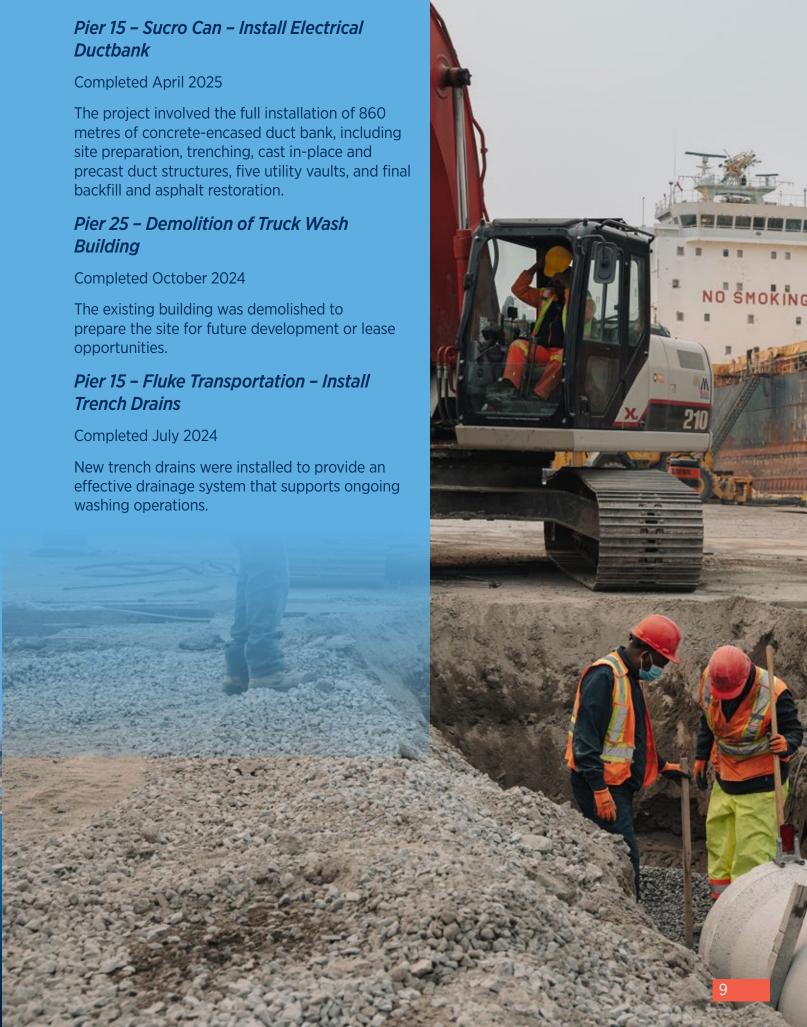
Completed - August 2024

New road connecting Niagara Street North to Wentworth Street North, complete with storm sewers, watermains, fire hydrants, sidewalks, and street lighting to support a safer and more connected area.

#### Collective Arts - Roof Replacement (Office area)

Completed July 2024

The existing roof over the office area was professionally replaced to ensure long-term performance and protection.





#### **Rail Service**

More than 8,700 rail cars rail cars transited the Ports of Hamilton and Oshawa in 2024, delivering nearly 740,000 MT of cargo.

HOPA remains committed to expanding its multimodal infrastructure, enhancing rail capacity to support growing cargo movement in southern Ontario.

#### **NEW Rail Service - Port of Hamilton**

#### Pier 15 - 550 Sherman Ave

The construction of 750 meters of rail sidings was completed for Canada's largest sugar refinery. The project incorporated innovative rail scales using geogrid technology.

This initiative boasts a significant environmental impact by reducing CO<sub>2</sub> emissions by three tonnes and eliminating approximately 500 dump trucks from the road. Rail access is vital for the refinery's tenants, which greatly influences the facility's economic viability.

The total cost of the project exceeded \$2 million.



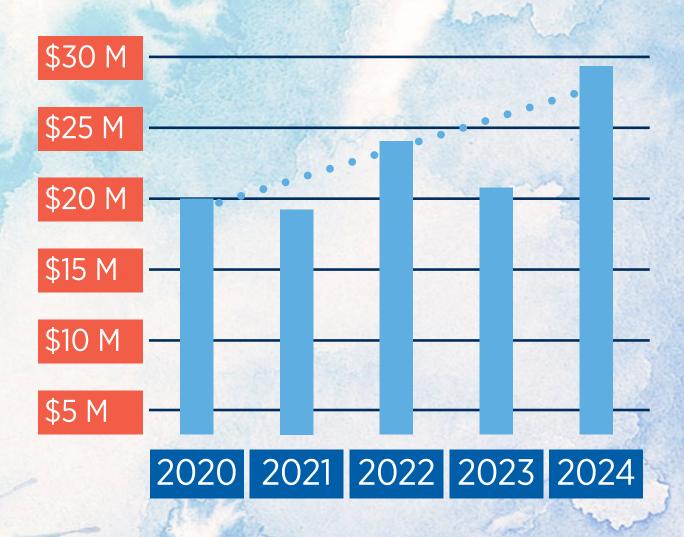
**HOPA Rail Car Count** 2019-2024

9.000 2024 2023 2022 2021 2020 2019

PTTV 70000

Total rail cars: 8,705

### Capital Infrastructure Investments 2024: Hamilton and Oshawa



HOPA is committed to reinvesting its earnings into our port infrastructure, enhancing the national transportation system's competitiveness and efficiency. This investment is crucial for strengthening Canada's role in the global supply chain, ensuring seamless and robust connections worldwide.

#### WATER

#### Randle Reef Remediation Project Enters Final Stage:

#### Restoring Hamilton Harbour

Hamilton Harbour, located at the western tip of Lake Ontario, has long been a vital part of Canada's Great Lakes economy. However, it is also home to one of the largest contaminated sediment sites on the Canadian side of the Great Lakes. Randle Reef, a 60-hectare area, roughly the size of 120 football fields, has been burdened with industrial contamination for over a century, containing high concentrations of polycyclic aromatic hydrocarbons and heavy metals. Now, after years of dedicated effort, the final stage of its cleanup is underway, marking a significant step forward in restoring the harbour's health and sustainability.

### A Plan Decades in the Making

Recognizing the urgent need for remediation, the Randle Reef Contaminated Sediment Remediation Project was launched, becoming one of Canada's largest sediment cleanup initiatives. The contamination, a legacy of the region's industrial past dating back to the 1800s, has long posed environmental and economic challenges. Cleaning up Randle Reef is a critical milestone in the goal of delisting Hamilton Harbour as a Great Lakes Area of Concern.

Years of research, consultation, and pilot projects led to the development of a comprehensive remediation plan. This \$139-million initiative is a joint effort, funded by federal, provincial, and municipal governments, along with HOPA and private sector contributions. Environment and Climate Change Canada (ECCC) is leading the multi-year project, working in collaboration with Public Services and Procurement Canada (PSPC) and various stakeholders.



#### The project has been executed in three key stages:

#### Containment

Construction of a 6.2 hectare Engineered Containment Facility (ECF) over the most contaminated area.

#### Dredging

Extraction of contaminated sediment from surrounding areas and placement within the containment facility, while ensuring air and water quality remained unaffected.

#### Sealing and Repurposing

Compressing and capping the sediment, removing excess water for treatment, and preparing the site for future use by the Hamilton-Oshawa Port Authority (HOPA).

### A Recognized Achievement

In 2021, the Randle Reef project was honored with a Brownie Award in the REINVEST category, recognizing its positive impact on environmental remediation and urban renewal. "Receiving a Brownie Award is a fantastic acknowledgment of the importance of the Randle Reef Contaminated Sediment Remediation Project," said Tim Palmeter, Regional Director, Environmental Services and Contaminated Sites at PSPC.

"This outstanding team effort includes the entire PSPC team as well as our client department, ECCC; consultants; contractors and project partners."

#### **Looking Ahead**

Once completed, the Randle Reef project will play a key role in transforming Hamilton Harbour. Beyond improving water quality and aquatic habitat for fish and wildlife, the remediation will also create new economic and social opportunities. The restored site will provide valuable port lands, enhance recreational spaces, and contribute to a healthier, more vibrant waterfront community.

The final stage of the project brings Hamilton one step closer to a cleaner, more sustainable harbour; one that supports both environmental renewal and economic growth for generations to come.

This final stage of the project is scheduled to be completed in 2025. Once Stage 3 is completed, responsibility for the engineered containment facility will be transferred to the Hamilton-Oshawa Port Authority and will provide valuable port lands for the community.

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# Building the Future of Agri-Food in Hamilton

Sucro Can Sourcing and HOPA Ports Build Canada's Largest Sugar Refinery

Sucro Can Sourcing is making history with its latest venture: the construction of the largest sugar refinery in Canada, located at Pier 15, the Port of Hamilton. This ambitious project will boast an annual refining capacity of 1 million metric tonnes, backed by a \$135 million CAD investment.

"The sugar markets in both Canada and the United States are experiencing steady, long-term, sustainable growth, and Sucro is investing to supply these growing market demands," said Jonathan Taylor, Founder and CEO of Sucro Can Sourcing. "We have a customer base that is loyal and growing, benefiting from the new competition we are bringing to the market."





Despite the steady demand from an expanding food processing sector, overall refining capacity in both Canada and the United States has been stagnant for years, particularly in Ontario where sugar demand is growing at one of the fastest rates in North America. Ontario's food and beverage manufacturing sector is the third largest in North America, generating manufacturing revenues of over \$48 billion. The province is home to more than 45,000 food businesses, employing over 104,000 people.

Sucro Can's commitment to enhancing its customers' supply chains is a cornerstone of its success. This dedication influenced the decision to establish the new refinery at the Port of Hamilton.

"HOPA Ports is thrilled to be working with Sucro Can to make this historic investment a reality," said Ian Hamilton, President & CEO of HOPA Ports. "We worked closely with Sucro Can to understand its location and logistics needs, and those of its customers. The new refinery, situated in the heart of southern Ontario's food processing cluster, has access to marine, rail and highway transportation options. The facility's new capacity and reliability will give Ontario food processors the confidence to invest in their own operations. For us, this is a huge win: driving a resilient and efficient supply chain, growing the economy, and creating jobs."

#### Food Processing Sector Flourishes at the Port of Hamilton

P&H Flour Mill Expansion Strengthens Hamilton's Role in Agri-Food Sector

Parrish & Heimbecker, Limited (P&H) has expanded its flour mill at the Port of Hamilton. This development not only highlights P&H's continued growth but also reinforces Hamilton's position as a key hub for the agri-food sector, supporting a resilient global supply chain.

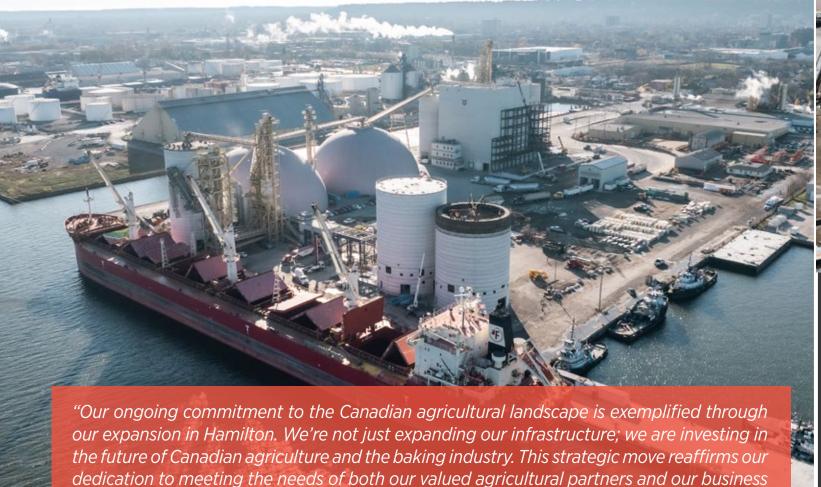
partners."

-John Heimbecker, CEO, Parrish & Heimbecker

Set for completion in late 2025, the flour mill expansion at the Port of Hamilton includes two new storage silos to handle essential feed ingredients—such as soymeal, distillers dried grains, and wheat—along with the construction of a third flour mill.

These investments further solidify P&H's standing as a leading flour producer in Ontario. It also reinforces Hamilton's position as a key hub for the agri-food sector, supporting a resilient global supply chain.

P&H's presence at the Port of Hamilton began in 2008 with a grain terminal, followed by the opening of Ontario's first new flour mill in 75 years in 2017. By 2020, a second mill doubled its processing capacity. Now, with a third mill under construction, P&H continues to scale its operations to meet rising industry demand.





The agri-food sector plays a pivotal role in Hamilton's economy. It represents \$1B sector in Hamilton and the second largest manufacturing sector in Hamilton. The city is home to more than 120 food ingredient companies, contributing to over 100,000 jobs across Ontario.

With strategic infrastructure investments and industry collaboration, Hamilton's role as a key gateway for agri-food trade continues to expand, ensuring long-term sustainability and economic growth.

"This expansion reflects the strength of the agri-food cluster in Hamilton and reinforces the importance of building a resilient supply chain for Ontario farmers and food manufacturers," said lan Hamilton, President & CEO of HOPA Ports. "With 16 companies at the Port of Hamilton active in this sector, we're helping businesses invest and grow in Ontario while strengthening supply networks that benefit our region."

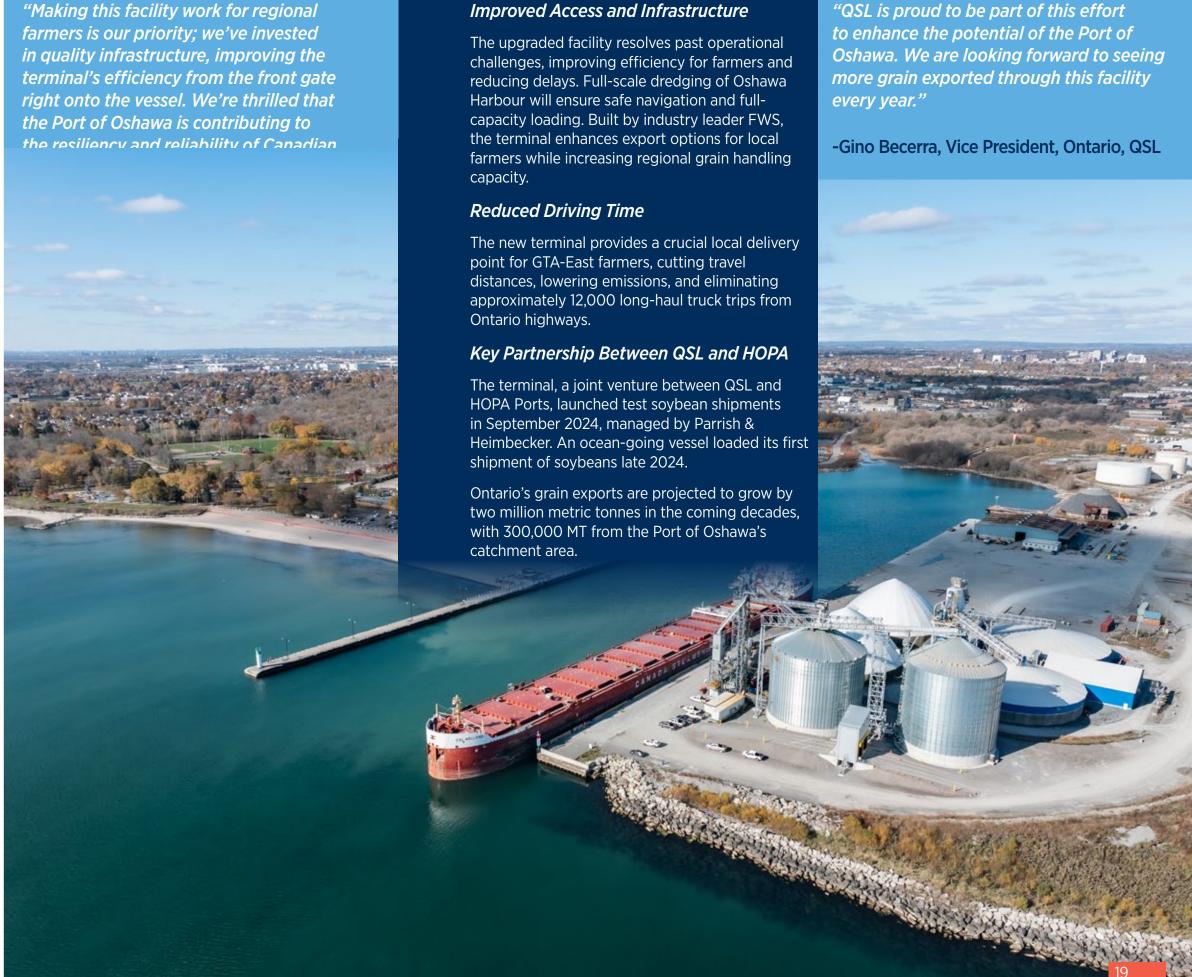
### Expanded Grain Terminal - Port of Oshawa

#### Creating capacity today to support growing Ontario farm exports

The completed Port of Oshawa Grain Export Terminal welcomed its first shipments in fall 2024. The terminal and associated port infrastructure underwent a \$35+ million expansion and modernization, spearheaded by HOPA Ports and backed by a \$14 million contribution from the Government of Canada's National Trade Corridors Fund (NTCF).

The newly expanded terminal boasts a total of 20,000 MT of storage capacity and features a vessel loading rate of up to 12,000 MT per day, ensuring fast and efficient grain loading. A new dual truck unloading structure, capable of receiving 700 MT per hour, will streamline deliveries and minimize delays. The facility has weather protection, as well as a modern dust control system to meet high environmental standards.





### INVESTING IN THE FUTURE:

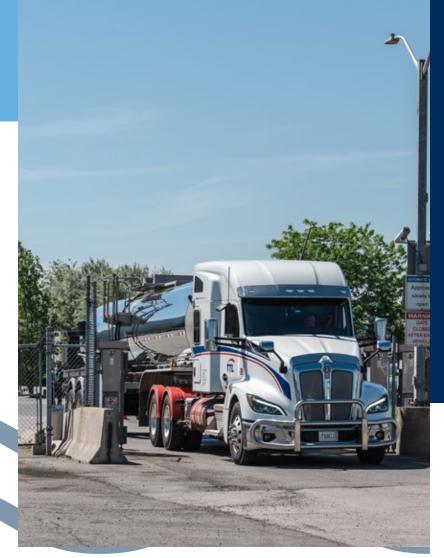
# HOPA Ports' New Intelligent Vehicle Management System

At HOPA Ports, we know that efficient and reliable transportation is the backbone of a strong economy. That's why we're proud to be part of a national effort to modernize supply chains.

On May 31, 2024, the Honourable Pablo Rodriguez, Minister of Transport, announced \$51.2 million for 19 digital infrastructure projects under the National Trade Corridors Fund (NTCF) to reduce congestion and improve efficiency at Canada's ports.

As part of this initiative, HOPA launched a \$512,354 Intelligent Vehicle Management System in 2024, funded 50/50 by HOPA Ports and the NTCF program. This project marks a major step toward smarter, more responsive port operations.

"Strong supply chains help make the cost of living more affordable for Canadians," said Minister Rodriguez. "This technological innovation will help make supply chains faster and more resilient."



### **Building Smarter Supply Chains**

This investment highlights the power of collaboration to build stronger, more resilient supply chains. By embracing technology, we're not just solving today's challenges but creating a more connected, efficient, and competitive future. HOPA Ports is proud to be part of the effort to strengthen businesses and Canada's global position.



### Bringing Innovation to HOPA Ports

The Intelligent Vehicle Management System at port facilities; an Al-powered project designed to improve truck flow, reduce wait times, and enhance overall efficiency.

This system will track truck activity and queue times, providing data to drive operational improvements.

"This will give us the information we need to make smart enhancements, such as creating dedicated staging areas and optimizing scheduling," said Ian Hamilton, President & CEO of HOPA Ports. "Data is a powerful tool that can improve supply chains and enhance the environmental performance of our transportation system."



# HARBOUR WEST MARINA:

A Summer Gem boosting Hamilton's Waterfront Economy Located along the shores of Hamilton Harbour, Harbour West Marina has become a vibrant hub for both locals and visitors looking for a unique waterfront experience. Just minutes from historic downtown, the marina offers more than just a place to dock, it provides a gateway to the city's attractions, dining, and recreational activities.

Each year Hamilton welcomes nearly 6 million visitors, who collectively spent approximately \$810 million, underscoring the city's growing appeal as a tourist destination. The marina's prime location offers easy access to a plethora of nearby attractions. Visitors can enjoy roller skating, explore historic ships, traverse bike and walking trails, and indulge in the diverse culinary scene along James Street North.

In 2024, Harbour West Marina hosted two Boater Appreciation events, celebrating the boating community with music, food, and camaraderie.

"These events celebrate the summer season and the support from our boating community," said Rory McGuinness, Manager of Harbour West Marina. "A big 'thank you' to our wonderful staff for making these events so enjoyable and for creating such a welcoming atmosphere at the marina."

The season launches with the first boats being lowered into the water in April.

Along with first-class amenities and a friendly crew, many of our boaters have called Harbour West Marina 'home' for decades!









#### HOPA PORTS IN THE NEWS:

### CHCH Morning Live goes 'On the Road'

Lights, Camera...Action!

In the fall of 2024, HOPA Ports invited CHCH Morning Live to shine a spotlight on our operations.

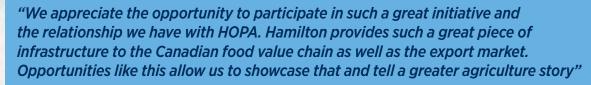
The initiative highlighted HOPA Ports' transformation and economic impact through media, digital outreach, and storytelling.

The Great Lakes region hosts 107 million people, a \$6 trillion GDP, and 50 million jobs. HOPA's cargo is connected to more than 40,000 Ontario jobs and supports key industries such as Construction, Manufacturing, Agriculture, Energy, Tourism, Shipping, and Logistics.

#### **OUR MESSAGE:**

The special broadcast highlighted HOPA Ports as a key multimodal hub for trade and industry, supporting local businesses, creating jobs, and driving economic growth. It also provided insight on efforts to modernize the waterfront with a focus on sustainability. With a forward-looking and approachable tone, the media campaign invited the public to engage with HOPA's initiatives and be part of the region's evolving economic story.

"Efficient goods movement is fundamental to Hamilton's economic vitality. As Ontario's largest marine port, the Port of Hamilton integrates marine, rail, and road networks to support key industries such as steel manufacturing and agrifood processing. The City of Hamilton was proud to take part in the September special broadcast. It was an excellent opportunity to highlight our strategic infrastructure investments that are driving economic growth and reinforcing the resilience of our regional supply chains."



-Mike Warkentin

Director, Special Projects and Stakeholder Relations, Parrish & Heimbecker, Limited



#### HOPA'S SOCIAL MEDIA ANALYTICS

**366%** increase in page reach

630% surge in new followers

**75** earned media mentions across top publications (same period, year over year)

98% sentiment score

Facebook advertising generated **16,000+** impressions & **250+** page visits





# BRINGING CINEMATIC VISION TO LIFE AT HOPA PORTS

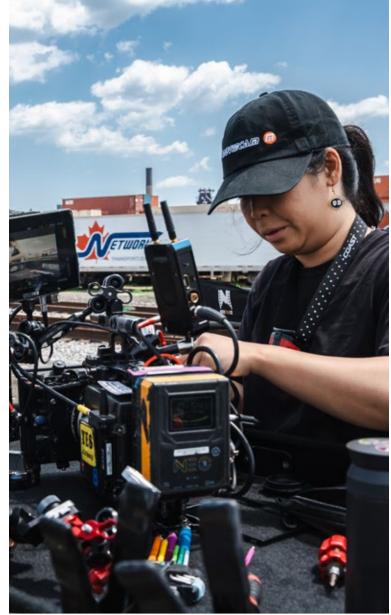
In 2024, HOPA Ports proudly collaborated with municipal partners to support Hamilton's dynamic film industry, offering our industrial port lands as versatile backdrops for a wide range of productions. These unique spaces not only brought creative visions to life but also contributed to the city's economy and cultural presence.

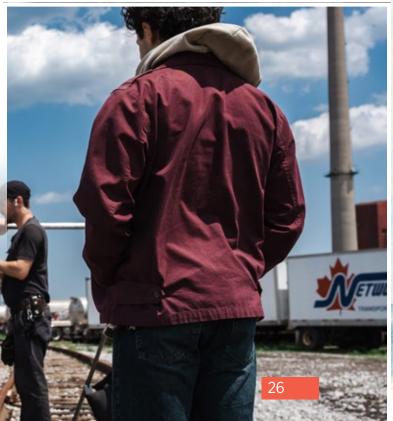
With over 135 productions filmed across the city, local film activity generated over \$59.5 million in production spending, including nearly \$1.8 million in hotel stays, the impact was significant.

To build on this momentum, HOPA launched a new Film page and a targeted outreach campaign to connect with filmmakers, location scouts, and creative teams to showcase the potential of our Hamilton port lands but also highlighting film-friendly spaces across Durham Region and Niagara.

Our goal is to raise the profile of Southern Ontario's industrial waterfront, promoting its versatility, accessibility, and professional readiness to serve the screen industry.

As the film sector continues to grow across the province, we're proud to work alongside regional partners to foster strong and collaborative relationships to make Hamilton, Durham, and Niagara key players in Ontario's creative economy.







#### Filmed On Location in 2024:

**Canada's Ultimate Challenge** 

**Creepy Bits** 

**Devil in Disguise** 

**Four Brothers** 

**The Hardy Boys** 

**Mayor of Kingstown** 

Reacher

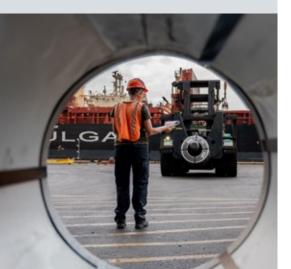
The Shape of Water

**Twisted Metal** 



## Facilitating Trade & Commerce

Approximately 180 tenant companies call our facilities in Hamilton, Oshawa and Niagara home. We aim to create a community of enterprises that can innovate, collaborate and grow together.



#### **Engaged with Our Community**

We take pride in our city's maritime heritage and the active, working waterfront that connects us to the world. Our commitment is to operate safely, transparently, and in collaboration with our community, fostering a shared sense of "port city pride."

This pride reflects the vital role the port plays in driving economic growth, supporting global trade, and enriching our region's identity.

We celebrate the hardworking mariners and industry professionals who keep goods moving and strengthen our supply chains, ensuring a sustainable and resilient future for all.

#### **Jobs & Employment**

More than 2,400 people work on-site at HOPA Ports facilities in Ontario. Port jobs are concentrated in stable, well-paying fields like logistics, manufacturing and engineering. Wages in these fields are typically 20 per cent higher than the Ontario average.

Port employees inject more than \$260 million into port city economies each year through personal spending.

The cargo that transits HOPA's facilities has an economic impact of more than \$6 billion annually and is connected to 40,000 jobs in Ontario.

#### **ENVIRONMENTAL SUSTAINABILITY**

### Green Marine: Our Commitment to Environmental Leadership

As a founding member of the Green Marine environmental certification program, HOPA Ports has been committed to continuous improvement in sustainability for over 15 years. This program sets rigorous benchmarks, with annual performance evaluations verified by an external auditor. Participants strive to go beyond regulatory compliance, progressing from Level 1 (meeting standards) to Level 5 (leadership and excellence).

### 2024 Ports of Hamilton and Oshawa Green Marine Performance



#### Port partners participating in Green Marine:

Logistec Corporation G3 Canada McAsphalt McInnis Cement McKeil Marine Ocean Group
QSL Canada
Sterling Fuels
Yellowline
Sollio Agriculture Hamilton

Algoma Central Corporation Canada Steamship Lines Canfornav Limited



### Green Initiatives at HOPA Ports

### Tree planting with the City of Hamilton

Each year, HOPA Ports partners with the City of Hamilton to plant trees in areas that need habitat restoration. As part of the City's ongoing community tree planting events, this initiative helps strengthen local ecosystems and contribute to a greener, healthier environment.

HOPA is proud to take part in this effort, bringing together our employees and port partners to plant hundreds of native trees. In 2024, we planted over 300 trees in Windermere Basin Park a vital natural space that supports wildlife and enhances biodiversity.





"This initiative is a testament to the power of collaboration and environmental stewardship. By working together, we're not only restoring green spaces but also fostering a lasting connection between our port and the community."

-Sara Yonson, Environment Manager, HOPA Ports.

#### Team Up to Clean Up!

Every spring, HOPA Ports and our partners come together for the Team Up to Clean Up initiative, an annual effort to clean and beautify the port lands.

Working alongside our port partners, we dedicate a few hours to collecting waste and debris from around our properties, helping to create a cleaner and more welcoming waterfront. It's an opportunity to take pride in our shared spaces while reinforcing the importance of sustainability in our daily operations.

### ENVIRONMENTAL INNOVATION

HOPA Ports is committed to sustainability, investing \$250,000 annually to support innovative environmental initiatives from our tenants.

Established in 2022, the Environmental Fund provides up to \$50,000 per project, helping businesses go beyond regulatory requirements to reduce their environmental footprint. Tenants submit proposals, which are evaluated by a cross-disciplinary team, ensuring impactful and forward-thinking projects receive support.

### In 2024, HOPA funded these tenant initiatives:



#### **QSL** - Hamilton

Cabling to connect shore-side equipment to utilize shore power box, reducing the need to use diesel-powered generators

#### **Biox**

Lighting upgrade. Replace existing lighting in warehouse with LED lighting for efficiency and energy reduction.

#### Sollio/Agrico (pictured left)

Complete asphalt paving in dome yard to reduce dust and improve spill response capability.

### Ontario Shipyards (pictured right)

Replace diesel scissor lift with electric lift.

Replace diesel/propane boom lift with electric lift.

Purchase two puncture stations to support safe disposal of aerosol containers.



#### **ENVIRONMENTAL LEADERSHIP**

HOPA believes that strong environmental leadership and stewardship is integral to its mission. We are committed to integrating practices which safeguard and promote the environment within our jurisdiction. Port programs and practices help minimize impacts to air, land, water and wildlife, and preserve Indigenous rights and archaeological features.

#### **Energy EV Chargers**

HOPA offers 24 EV charging stations free to use for staff and visitors. In 2024, our charging stations saved 64,000 MWh, translating to 170kg of GHGs saved.

#### **Active Transportation**

HOPA encourages active transportation by offering staff secure indoor bike parking.

#### Solar and co-generation

HOPA partners with Hamilton Community Energy on solar panel installations which generate approximately 580,000 kWh/yr. Enough to power 60 homes!

### Bayfront Waste Heat Capture Project

This project led by the Hamilton Chamber of Commerce with support from The Atmospheric Fund is investigating opportunities to improve energy efficiency, business competitiveness and reduce GHG emissions.

#### Partners in Environmental Stewardship:

In the past three years, HOPA has worked with the following organizations as partners in stewardship:

- Randle Reef Sediment Remediation Project
- Hamilton Conservation
   Foundation
- Royal Botanical Gardens
- Hamilton Harbour Remedial Action Plan
- The Atmospheric Fund
- Seabin

- Bay Area Restoration Council (BARC)
- Cycling Without Age
- Friends of the Second Marsh



# HOPA Ports one of Hamilton-Niagara's Top Employers for 2024

For the fourth year in a row, the Hamilton-Oshawa Port Authority (HOPA Ports) was named one of Hamilton-Niagara's Top Employers, a recognition that highlights our commitment to fostering a workplace where employees feel valued, supported, and empowered to grow.



The annual competition is organized by the editors of Canada's Top 100 Employers. HOPA was recognized for its leadership in the marine industry, its dedication to employee development, and its ongoing support for local charitable organizations. The evaluation process considers eight key criteria, including workplace culture, benefits, professional growth opportunities, and community involvement.

"We're thrilled to be named one of Hamilton-Niagara's Top Employers for the fourth consecutive year," said Larissa Fenn, VP of Corporate Affairs at HOPA Ports. "Every member of our team makes a meaningful contribution, not only to Canada's economy, but also to the stewardship of working waterfronts in our Great Lakes port cities. More than an award, this is a celebration of our remarkable employees, who show up every day motivated to make HOPA Ports an extraordinary place to work."

HOPA Ports stood out for its inclusive, collaborative, and innovative workplace environment, as well as its flexible work policies that help employees balance their professional and personal commitments.

Beyond its role as a key trade gateway, HOPA continues to lead in sustainability, infrastructure investment, and regional economic development. Managing multimodal assets across Hamilton, Oshawa, and Niagara, HOPA supports Ontario industries while strengthening supply chain resilience and community partnerships.

"Our success is built on the strength of our people," added Fenn. "We are proud to provide an environment where employees feel inspired, empowered, and connected to our mission of building strong, resilient port communities."







Defined contribution pension plan



Professional development



Employee donation match program





# HOPA'S TEAM IN THE COMMUNITY!

Over the past year, we have been fortunate to host a variety of social events that foster team building and strengthen our partnerships with our port partners. These events have provided opportunities for collaboration, camaraderie, and community engagement, both in-person and virtually.

#### Liberty for Youth Stair Climb and Mentorship

We were incredibly proud to be part of Liberty for Youth's Celebration Stair Climb!

We teamed up with our port partner, Ontario Shipyards, to mentor aspiring young minds interested in pursing a career in the trades. The event served to bridge the gap between local youth and skilled trades professionals, offering them insights into opportunities to build a bright future!

### Summer Staff Appreciation Event

Our summer staff appreciation event at Collective Arts Brewery, one of our port partners, was a fantastic opportunity to show gratitude to our employees.

### Staff Sail on the Brigs Tall Ship

We embarked on a memorable Staff Sail on the Brigs Tall Ship, a port partner we will help raise funds to continue their unique work teaming with local teams to learn how to sail.

### Celebrity Ice Cup in support of Hotel Dieu Shaver Foundation

We are thrilled to have participated in Hotel Dieu Shaver Foundation's 9th annual Celebrity Ice Cup! Our team proudly raised over \$18,000, contributing to the event's impressive total of nearly \$290,000, surpassing the initial goal. All funds will support the purchase of updated medical equipment and upgrades to patient care areas at Hotel Dieu Shaver Health and Rehabilitation Centre.

A heartfelt thank you to everyone who donated and cheered us on!



#### **EDUCATIONAL PARTNERSHIPS**

#### Mohawk College Supply Chain Management Graduate Program - HOPA Ports Scholarship

The Supply Chain Management Graduate Program began as a collaboration between HOPA and Mohawk College in 2018 and provides an educational pathway into supply chain management. Each year, HOPA funds scholarships for students enrolled in this program.



#### Ontario Tech University -Sustainability Scholarship

Launched in 2021, the HOPA Ports Sustainability Scholarship is awarded annually to students with a minor in Sustainability Studies.

#### McMaster University – Business Studies Scholarship

Since 1994, HOPA (and before that, the Hamilton Port Authority and Hamilton Harbour Commissioners) has offered a scholarship to a McMaster University Commerce student.

### Brock University-HOPA Partnership

HOPA continues to work with Brock University to provide co-op placements for undergraduate business and marketing students at the Goodman School of Business. HOPA is also proud to support the Shickluna Shipyard archaeology project, led by Brock University Professor, Dr. Kimberly Monk.

### BUILDING COMMUNITY THROUGH CHARITABLE GIVING

Cash Donations in 2024: \$64,145

Donations In-Kind 2024: \$1.13 Million

Battle of The Atlantic Memorial

**Bob Kemp Hospice** 

**BRIGS Youth Sail Training** 

**Brock University** 

Caledonia Minor BaseballAssociation

Canada Helps

City of Welland

District School Board of Niagara Hamilton Amateur Radio Club

Hamilton Health Sciences

Hotel Dieu Shaver Foundation

**Humble Bee** 

Mississaugas of the Credit First Nation

Niagara Health Foundation

Outstanding Young Farmers Ontario

Royal Botanical Gardens (RBG)

Royal Hamilton Yacht Club (RHYC)

The Other Bird

The Hamilton Lawyer's Show

Welcome Inn Community Centre

Woodward Elementary



### SAFETY & SECURITY AT HOPA PORTS

Safety is paramount at HOPA Ports. Led by our Harbour Master's Office and Port Security team, we undertake a comprehensive approach to keeping Port employees, tenants, visitors and neighbours safe on the water and Port lands. It is critical to our operations that our staff, port workers and the surrounding community feel safe.



2024, the following initiatives took place to enhance our safety and security measures:

 Introduction of OK Alone App for employees working alone.

- HMO and Port Patrol Employees received Transport Canda Level 3 Enforcement Officer Designation
- Sharing our Harbour Hosted jointly with Royal Hamilton Yacht Club (RHYC)
- Annual Port Security Exercise
- HOPA Annual Emergency Response Plan Exercise
- Spring and Fall Port Security Committee Meetings with speakers
- Harbour Master provided training to Emergency Service partners
- Partnered with Hamilton-Burlington Rescue Unit (HBRU), Hamilton Police Service (HPS) and Halton Regional Police Service (HRPS) to escort HMCS Harry DeWolf arrival to Port of Hamilton
- In partnership with Logistec and QSL, HOPA co-hosted Canadian Armed Forces at the Port of Hamilton and the Port of Oshawa
- Harbour Master attended the National Port Partner Emergency Response Summit in Norfolk, Virginia
- Harbour Master actively participates as Chair of ACPA Port Security Committee (National Port Security Committee)



# A POSITIVE AND EMPOWERED TEAM HOPA is growing! In 2024, we welcomed these new team members:

#### **Abigayl McCulligh**

Business Development & Leasing Coordinator

#### **Atlon Reid**

Maintenance, Automotive Mechanic

#### **Christopher Hollingsworth**

Commercial Leasing Specialist

#### **Cindy Alvarez**

Design Technologist & Estimator

#### **Jawad Mehmood**

**Construction Technologist** 

#### **Kat Hayward**

Coordinator, Culture & Performance

#### **Luke Broomer**

Manager, Financial Planning & Analysis

#### **Meagan Misener**

Legal Counsel

#### **Rushna Imran**

Accounts Payable Analyst

#### **Ryan Muil**

**Business Development Lead** 



#### VISION FORWARD

Building on our leadership in creating an integrated port network, HOPA is committed to fortifying a resilient, sustainable supply chain on the Great Lakes.

Our commitment to innovation, productivity, and sustainability guides HOPA's development of our multimodal inland hubs, our marine, road, and rail networks. This vision propels us to continuously seek out new opportunities for growth and development, positioning HOPA Ports as a leader in marine transportation in Ontario.

Reflecting on the accomplishments of 2024, we are incredibly proud of the progress our team has made. Through dedicated efforts and collaborative work, we have delivered across economic, environmental and social objectives.

As we move into 2025, our plans are both ambitious and forward-thinking. Our long-term goals include the following priorities:

- Strengthening our assets through continuous investment
- Monitor, promote and strengthen port safety and security
- Leverage technology to improve productivity and

decision making

- Develop new Interlake Great Lakes marine service removing vehicles off the road, reducing congestion, costs and GHG's
- Become a green energy distributor

The future is bright! Together, we will navigate the path toward greater sustainability and impact, benefiting our local economy and communities.

We're pleased to share our journey with you!



Follow us on social media.

Subscribe to our Port Newsletter: www.hopaports.ca

Connect with us by email: community@hopaports.ca

#### **ACCOLADES**



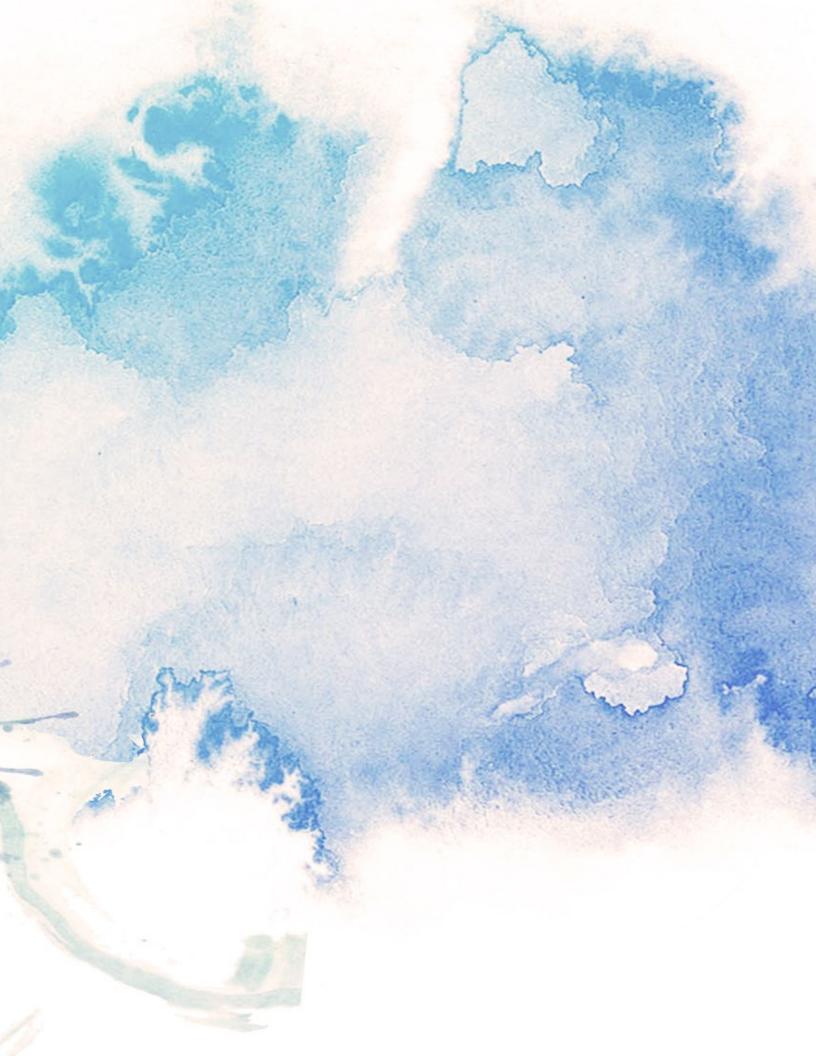


#### **2024 DRY BULK SECTOR: CUSTOMER CARE AWARD**











HAMILTON

hopaports.ca | community@hopaports.ca

Cover art: Paul Elia | Report design: unbreakable

