

HOPA Ports recognizes, with gratitude, our presence on the traditional territories of the Haudenosaunee, Anishinaabe and Huron-Wendat nations.

We acknowledge that HOPA's port lands are, in Hamilton and Niagara, situated on the treaty territory of the Mississaugas of the Credit First Nation, under the Between the Lakes Treaty; and in Oshawa, on the territory covered by the Williams Treaties.

We stand with our Indigenous neighbours in celebrating and protecting the lands and waters of the Great Lakes, and all they provide: life, resources, transportation and trade.



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Who we are

HOPA Ports is an integrated network of port and marine assets on the Great Lakes. We're developing multimodal spaces to support Ontario's industries and facilitate trade. By investing in highquality infrastructure and prioritizing sustainability, we're building prosperous working waterfronts in Ontario communities.

HOPA Ports is one of 17 Canada Port Authorities, responsible for the Port of Hamilton, the Port of Oshawa, and marine-multimodal properties in the Niagara Region. We are financially selfsufficient; our revenue comes from our real estate and shipping operations, and we reinvest our profits back into our ports and port cities.

We are a small but mighty team of about 65 staff that includes experts in engineering, construction, maintenance, marina operations, finance, real estate, business development and communications. Together we proudly manage Ontario's largest and most successful port network, and we strive to do our job in a way that protects the environment and enhances our community.



Message from the President and CEO

Ian Hamilton President & CEO

2021 saw HOPA expand its presence in all three locations: Hamilton, Oshawa and Niagara. As we build HOPA's integrated port network, we're creating much-needed capacity within southern Ontario's transportation system. And this comes not a moment too soon: the region's population is growing, and its roadways are increasingly congested.

HOPA's vision can be an instrument for transformational change - positioning southern Ontario's economy to grow, enabling our industries to compete around the world, and vastly reducing the carbon footprint of our transportation system.

As we move forward, we are grateful for the hard work and creativity of our team, the partnership of our customers, and the support of our stakeholders. Together we're building sustainable working waterfronts in Ontario communities.

Message from the Chair

Along with my colleagues on the Board of Directors, we are pleased to present HOPA's 2021 Sustainability Report. This report showcases the many ways HOPA incorporates sustainable actions into everyday activities – large and small – across the whole organization. We know that our stakeholders expect an organization to consider the total impact of its strategy and actions. That's why we have made sustainability a priority in the way it sets the tone and drives organizational culture.

As a Board we are proud to work with an organization that is dynamic and successful. We are paying close attention to HOPA's ongoing financial success, and ensuring those profits are reinvested into the advancement of our mandate.

2021 continued to place obstacles in our path, which we met with resilience and optimism. As we look ahead, we are confident that HOPA's integrated network can support Canadian trade and industry, and help Canada build back stronger than ever.

We invite you to connect with HOPA Ports to learn more about the day-to-day life of Ontario's most dynamic working waterfronts.



Anne Waldes Chair, Board of Directors

HOPA PORTS BOARD OF DIRECTORS - 2021

Anne Waldes, Chair Class 2 User Appointment

Meghan Davis, Vice Chair Class 3 User Appointment

Jim Howlett Municipal Appointment

David Bradley Provincial Government Appointment Keanin Loomis Federal Government Appointment

Vacant Class 1 User Appointment

Vacant Class 2 User Appointment (2)

OUR MISSION

We are responsible stewards of the port lands and their robust marine, road and rail networks. We create prosperity by facilitating commerce and providing sustainable solutions that offer value to our port customers and benefit to our communities.

OUR VISION

Create and lead an integrated port network on the Great Lakes.

OUR VALUES

- Respect and inclusivity
- Innovation and productivity
- A safe, empowered and positive team
- Collaboration to create long-term value
- Accountability for our decisions and our actions
- Continuous improvement and learning



WHAT DOES SUSTAINABILTIY MEAN TO US?

Social sustainability, which addresses our relationships with our community, employees and other stakeholders, and guides us in operating in a safe, transparent and responsive fashion.

Environmental sustainability, to ensure our operations meet or exceed applicable regulations, and that we work to continuously improve our environmental footprint on land, air and water.

Financial & Economic Sustainability, to ensure that HOPA is financially stable and able to reinvest in our ports and our port cities, while meeting our mandate to generate prosperity through economic growth.

Financial & Economic Sustainability

HOPA is self-sustaining and profitable, funded by our own operations. This financial stability allows for reinvestment into new port infrastructure, proactive stewardship of the lands and water, and positive economic impacts within our communities.

2021 Cargo Results



532,253 MT of cargo

78 vessel calls in 2021

Cargo Highlights

In December, A trio of tunnel boring machines arrived at the ports of Oshawa and Hamilton, destined for Metrolinx's Eglinton Crosstown West Extension and Scarborough Subway Extension projects. Scarborough's TBM, weighing in at 2,000 tonnes, will help build the largest subway tunnel in Toronto's transit history.



10.7 million MT of cargo

593 vessel calls in 2021

Operating Revenue Expenses & Income



Rail cars



Close to 8,000 rail cars transited the ports of Hamilton and Oshawa in 2021



CAPITAL INVESTMENTS

HOPA is mandated to reinvest its earnings in Canada's port infrastructure, helping to build a competitive and efficient national transportation system. Recent years have seen an acceleration of our capital infrastructure program, with 2022 expected to be the biggest investment year ever. Investment by Location

Hamilton - \$33,071,750

Oshawa - \$8,210,000



Capital Expenditures - Hamilton & Oshawa





CAPITAL INFRASTRUCTURE HIGHLIGHTS

605 James St. N – 6th floor Office Renos

Cost: +/-\$540k (Engineering & Construction)

New air exchange, lighting, finishes, kitchenette and office layout in order to incorporate better functionality and aesthetic in the working space.

1632 Burlington St. – Building 2 Roof Replacement

Cost: +/-\$555K

This roofing project was the third phase of a multi-phase plan to complete the re-roofing at 1632 Burlington St. BLDG#2. About 61,100 sq. ft. of roof that was replaced above leased areas.



Pier 27 Dyke Wall Improvements

Cost: +/-\$340k

The purpose of this project was to reinforce the low portion of the berm to protect it from wave action and mitigate against future high-water events.







Oshawa – West Wharf Access & Security Upgrades

Cost: +/-\$55K

The project involved installing a new 6 foot fence along part of the existing concrete pathway and construction of a new concrete walkway west of the new fence line to delineate port access and public access.



Oshawa – Cargill Dome Roofing (ongoing)

Cost: +/-\$700K

The domes are used by the tenant, QSL to store road salt, but the roofing of these domes were in poor condition and due for replacement.



Pier 15 – 450 Sherman Fire System Upgrades (Phase 1 & 2)

Cost for both: +/- \$4.2M

Phase 1 work for watermain, fire pump and sprinkler risers upgrades completed in 2021, and phase 2 for sprinkler pipe replacement underway Summer 2021.



Pier 15 Rail Realignment

Cost: +/- \$800K

Realigning the rail siding on P15 east to allow for the construction of the Soletanche Bachy Canada's equipment & maintenance facility.





Pier 15 – Development of Hillyard St. Yard

Cost: +/-\$1.17M (Engineering & Construction)

The construction of a new paved yard for Federal Marine Terminals. The developed land is about approx. 160,000 sq. ft. along Hillyard St., to be used as an outdoor storage area for steel plate, beams, coils and wire.



Pier 15 – Sherman Ave. N. Extension (NTCF)

Cost: +/- \$8M (Engineering & Construction)

This project involved reconstruction of the existing Sherman Ave. and construction of a 230m extension to Sherman Ave. N. The construction of the existing road including new watermain, new sanitary sewer system, new paved road and new sidewalks. The new road extension provides a higher level of service for new & existing tenants and stakeholders in the area.

WESTPORT PROJECT WRAPS UP

In 2021, HOPA completed work on its Westport Redevelopment project, upgrading port facilities and infrastructure at one of the oldest areas of the Hamilton port lands.

\$17M invested through National Trade Corridors fund

\$77M leveraged private sector investment

\$105% increase in employment

99% more steel **\$20M** invested by HOPA

2 new development parcels on Pier 15

27% increase in railcars

500% more sugar ✓ New docks

✓ Rail extensions

- ✓ Cargo areas
- ✓ Warehousing

CUSTOMER HIGHLIGHTS

Harbour West Marina – supporting Hamilton tourism & small business

As the pandemic wore on into 2021, people were staying closer to home, but still dreaming of a little escape. Consumer interest in recreational boating has surged, and the HOPAoperated Harbour West Marina hosted more than 300 boaters for an active summer. The Harbour West team launched a new campaign encouraging boaters from around the GTHA to 'Go West' to discover Hamilton. The Marina hosted outdoor music nights and fun contests that helped create a relaxing staycation vibe all summer long.



Ontario Feeds the World

Ontario's agriculture and agri-food sector is a key driver of the provincial economy, contributing \$47 billion to the GDP and supporting more than 860,400 jobs. Ontario

is home to about 59,728 farms and more than 4,000 food and beverage processing businesses, and exports more than \$15 billion in food products every year.

HOPA is proud to be home to some of Ontario's most important agri-food assets.

At the Port of Oshawa, thanks to a newly expanded grain terminal operated by QSL in partnership with Sollio Agriculture, Durham farmers now have an efficient export terminal to deliver their product to markets around the world.

At the Port of Hamilton, HOPA continues to develop a dedicated agri-food cluster at Pier 10. This cluster is home to SucroCan, producing liquid and granulated sugar, Bunge's oilseed crush facility producing food oils, Collective Arts Brewery and an integrated facility operated by Parrish & Heimbecker, which includes a grain export terminal, and the first flour mill to be built in Ontario in 75 years. The continued cluster development at Pier 10 has been supported in part by the National Trade Corridors Fund. Elsewhere at the Port of Hamilton, Agri-food facilities include grain export terminals operated by G3 and Richardson International, and crop input terminals operated by Sylvite and Agrico.

FACILITATING TRADE & COMMERCE

Approximately 150 tenant companies call our facilities in Hamilton, Oshawa and Niagara home. We aim to create a community of enterprises that can innovate, collaborate and grow together.

JOBS & EMPLOYMENT

More than 2,300 people work on-site at HOPA Ports facilities in Ontario. Port jobs are concentrated in stable, well-paying fields like logistics, manufacturing and engineering. Wages in these fields are typically 20 per cent higher than the Ontario average. Port employees inject \$261 million into port city economies each year through personal spending.

The cargo that transits HOPA's facilities is valued at more than \$4 billion annually, and is connected to 40,000 jobs in Ontario.





SHORT-SEA SHIPPING'S TIME HAS COME

2021 saw the launch of a new short-sea shipping service launched by Hamilton Container Terminal (HCT) in collaboration with Desgagnés, HOPA, Federal Marine Terminals and the Port of Montreal.

"A Great Lakes container service has been a goal for our organization since we set up shop in Hamilton six years ago," said HCT President Amandeep Kaloti. "We are thrilled to see this initiative come to life with the help of our partners."

'Short-Sea Shipping' refers to city-to-city container shipments using the Great Lakes as a marinehighway alternative to road-based transportation. This marine alternative has a number of advantages, including a significantly lower carbon footprint, along with the ability to by-pass congested Southern Ontario highways. Every day, more than 10,000 trucks move goods between the GTHA and Montreal. This service proves the potential to accommodate some of that traffic on a greener, less-congested water route. "Short sea shipping on the Great Lakes is one of those ideas that's been floating around for a long time, but recently, the stars are starting to align," explains Ian Hamilton, President & CEO, HOPA Ports. "Population growth and highway congestion in Southern Ontario, driver shortages and fuel costs are all part of the equation making marine a more competitive alternative to road transportation. And of course, organizations are looking to reduce the carbon footprint of their supply chain. Short sea shipping helps tackle all of those problems."



Environmental Sustainability

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GREEN MARINE

HOPA is a founding member of the Green Marine environmental certification program. Participants benchmark their annual performance, have their results accredited by an external verifier and publish their results. According to Green Marine's standard, Level 1 means meeting the regulatory standard, while Level 5 means leadership and excellence.



In 2021, we are especially proud to report significant progress made at the Port of Oshawa, which has consistently improved its Green Marine results over the last two years.



Ports of Hamilton and Oshawa Green Marine Levels	
Greenhouse gases & air pollutants	3
Spill prevention	4
Community impacts	4
Environmental leadership	4
Waste management	4
Community relations	5

Port partners participating in Green Marine: Federal Marine Terminals, G3 Canada, McAsphalt, McInnis Cement, McKeil Marine, Ocean Group, QSL, Sterling Fuels, Yellowline

PROTECT & ENHANCE WATER QUALITY

RANDLE REEF

In 2021, Phase 2 of the Randle Reef Sediment Remediation project was completed, with the containment of 615,000 m³ of contaminated sediment. HOPA Ports is proud to contribute expertise and \$14 million cash and in-kind to this game-changing effort to improve Hamilton Harbour water quality.

PROTECT & ENHANCE AIR QUALITY

HOPA, along with port partners, continues to make efforts to address dust impacts from port operations.

We continue to deploy our dedicated street sweeper to reduce road dust. Port tenants are vigilant about tarping bulk material piles as soon as possible after delivery, and ensuring the piles remain covered through the season. Vessels are delayed or may be redirected to other ports if weather concerns like rain or wind are forecasted during offloading. 24/7 phone access allows port neighbours to get in touch with us about any concerns.

New "no idling" signage has been installed along our roadways.

PROMOTE BIODIVERSITY

OSHAWA IS BUZZING

Always a hive of activity, the Port of Oshawa welcomed 30,000 tiny new neighbours in 2021. The new honeybee colony, established on protected greenspace within the port, is managed by Aromath Beekeeping. Getting right down to business, the bees are finding the port lands an ideal location, so much so that their Port of Oshawa honey won a blue ribbon at the 2021 Royal Agricultural Winter Fair in Toronto.



HOPA's CARBON-NEUTRAL GOAL

HOPA Ports has a goal of being carbon neutral by 2025. We've begun by tracking our CO_2 as a key performance indicator, and are undertaking a number of initiatives to reduce our own emissions, while working with our port partners to lower emissions across the port lands.

Electric vehicle charging:

HOPA's EV charging station saved a total of 11,163 kg of greenhouse gases in 2021. This is equivalent to planting 185 trees!

HOPA is looking ahead to increasing electrification of its fleet. This effort started in 2022 with a new electric forklift used by the Port Authority's maintenance crew.

Active Transportation:

Four new bike racks have been installed at port-owned buildings to make cycling easier.

Solar:

HOPA continues to partner with Hamilton Community Energy on solar panel installations that generate approximately 580,000 kWh/ yr, enough to power 60 homes!

Cogeneration:

A district energy cogeneration partnership at Hamilton Port's Pier 10 provides electricity to the grid, while the resulting heat and steam are used by nearby port tenants.

Waste Heat Recovery:

This project led by the Hamilton Chamber of Commerce with support from The Atmospheric Fund is investigating opportunities to improve energy efficiency, business competitiveness and reduce GHG emissions.

Energy Efficiency Upgrades:

In recent years, HOPA has undertaken a program of retrofitting warehouse spaces with high-efficiency lighting, which had the effect of reducing energy usage by 1,732,847 kWh, enough energy to power 114 homes.



2021 EV Charging Station Usage

SYSTEMIC INITIATIVES

LNG Ship Fueling

In December 2020, for the first time ever on the Great Lakes, a marine vessel refueled with liquefied natural gas (LNG), as part of a new pilot project at the Port of Hamilton. The MV Damia Desgagnés was the first vessel to take advantage of a new partnership between the HOPA and REV LNG.

In 2021, 16 more vessels refueled in Hamilton using LNG, reducing GHGs by 21% over traditional fuels.

Environmental Innovation Fund

In 2021. HOPA introduced a fund to support our port partners in implementing projects to improve their environmental performance. HOPA has awarded \$238,000 in matching funds to support six initiatives: high-efficiency lighting upgrades (Collective Arts): electric utility vehicles (Federal Marine Terminals); dust monitoring (QSL); tree planting (McAsphalt); air filtration upgrades (Yellowline); stormwater improvements (Sylvite).



Data initiatives

Fluid Intelligence is a new partnership between HOPA Ports and the McMaster Institute for Transportation and Logistics (MITL). This new resource helps businesses and policymakers make better supply chain and infrastructure planning decisions. Using data from all modes to solve problems and create new opportunities, Fluid Intelligence can help find insights to solve goods movement challenges for private and public sector clients. The new partnership seeks to tackle big supply chain challenges, like redeploying empty container movements around southern Ontario to reduce the number of truck movements, using information about regional cargo movements to create short sea shipping services, or optimizing truck trips around freight hubs to reduce impacts on neighboring communities.



Short Sea Shipping Initiatives

In 2021 HOPA helped Hamilton Container Terminal launch a container feeder service from Hamilton to Montreal, capturing containers that would normally travel via highway and delivering them directly via marine.

Social Sustainability

#PORTCITY PRIDE

A goal of our community relations work is for our neighbours to be proud to live in the port communities of Oshawa, Hamilton and Niagara Region. We try to share information about port activities, give residents a look behind the gates at the daily life of a working port and forge partnerships that connect people to the water.



A WATERFRONT FOR WORK AND PLAY

THEODORE TOO

This summer, we welcomed a new neighbour to the Great Lakes. Beloved tugboat Theodore Too took up a new permanent berth in Hamilton Harbour, where he is on a mission as a champion for Canada's marine industry. Theodore's job is to help build awareness of all the diverse and inclusive marine employment opportunities, on and off the water. He is also a proud ambassador for Swim Drink Fish and an official guide of the Great Lakes.

BRIGS YOUTH SAIL TRAINING

Brigs Youth Sail Training (Brigs) has announced, through the generous support of Blair McKeil of Breakwater Investments, the tall ship STV Pathfinder will return to sail training in 2022, Following an extensive refit, Pathfinder will rejoin her sister ship TS Playfair in Brigs' home port of Hamilton. Together, the two Brigantines will offer sail training courses to youth and adults. Brigs, a 60 year-old not-for-profit organization, will operate the tall ships and offer more than 350 spots annually for new trainees to come on-board starting in the summer of 2022.



FIRST STEPS AT FISHERMAN'S PIER

Fisherman's Pier is located at the shipping canal at the entrance to Hamilton Harbour, and is one of the best places to get an up-close look at the massive cargo ships as they pass in and out of the port.

In 2021, HOPA celebrated a milestone in this project, with the transfer of ownership of the historic lighthouse and keeper's cottage to HOPA. This is the first step to repositioning the lighthouse, and restoring both structures. Through a partnership with the Beach Canal Lighthouse Group and its dedicated volunteers, the goal is to open these structures to public visits. The restored lighthouse will be the centerpiece of a reimagined public space at Fisherman's Pier.



Other elements of the Fisherman's Pier vision include:

- Redevelopment of the green space to incorporate landscaping and trail connections.
- Lighting the Skyway bridge as a gateway to the cities of Hamilton and Burlington.
- Creation of a central plaza to animate public gathering space next to the canal.
- Improvement of amenities for anglers.

Through this redevelopment, we hope to celebrate the role that Hamilton Harbour and the Great Lakes have played for thousands of years, from indigenous trading routes, to the engines of industrialization and city-building, to today's modern trade corridor.

If you are interested in partnering with us on any aspect of this project, please reach out to: community@hopaports.ca .

LAND USE PLAN FOR THE PORT OF OSHAWA

A new land use plan for the Port of Oshawa was published in 2021. We are grateful for the input of the many stakeholders who participated in its development. The new plan provides an overview of port goals and uses over a 15-year time horizon. The plan identifies opportunities for the Port of Oshawa to deliver on its mandate to grow trade for Canada, contribute to the economic vitality of the City of Oshawa and Durham Region, and foster a positive relationship with the community.

The Port of Oshawa land use plan identifies areas to screen and green the edges of the port, as well as locations for interpretive information in order to encourage public awareness and understanding of port activities.

MEMORANDUM OF UNDERSTANDING

At the time of publication, HOPA and the City of Oshawa are completing a Memorandum of Understanding that clarifies and formalizes a new working relationship between the Port Authority and the municipality. Together, we aspire to build a relationship built on communication, collaboration and shared goals.



EDUCATIONAL PARTNERSHIPS

Mohawk College Supply Chain Management Graduate Program – HOPA Ports Scholarship

In 2021 Amit Vasudeo Fulsagar and Christilyn Laguidao Mercader received \$2,500 HOPA Ports Scholarships. The Supply Chain Management Graduate Program began as a collaboration between HOPA and Mohawk College in 2018, and provides an educational pathway into supply chain management.

Ontario Tech University – Sustainability Scholarship

Launched in 2021. the HOPA Ports Sustainability Scholarship is awarded to two students annually with a minor in Sustainability Studies. Recently, Prashaani David Harris was named the first recipient. Now in her fourth year, Prashaani is finishing her bachelor degree in Human Health Sciences, with a minor in Sustainability Studies. Prashaani hopes to be a Child and Youth Care practitioner, bringing a sustainable perspective to child development and learning.



Brock-HOPA Partnership

HOPA has provided co-op placements for undergraduate business and marketing students at the Goodman School of Business. Student experiential learning experiences in HOPA's Public Affairs Department and with Harbour West Marina provide unique opportunities for students at the university to gain real world experience as part of their studies.

HOPA also partners with Mohawk College on its City School Careers at the Port and Ship Repair Programs, and with McMaster University DeGroote School of Business annual scholarship program.



BUILDING COMMUNITY THROUGH CHARITABLE GIVING

CHARITABLE SPONSORSHIPS & DONATIONS

Cash & in-kind donations in 2021:

\$269,000

Five-year charitable donations total:

\$1,283,444

Charitable Donations & Sponsorships 2021

Bay Area Restoration Council Bright Run, Hamilton Health Sciences Foundation Brigs Youth Sail Training CityKidz

COMPASS Community Health

Cycling Without Age - Trishaw program

Eva Rothwell Centre

Feed the Need Durham

Hamilton Conservation Authority Foundation Humble Bee Liberty for Youth McMaster University Scholarship

Hamilton Food Share

Mission to Seafarers Southern Ontario

Mohawk College

Niagara Health Foundation

Ontario Tech University

Oshawa Celebrates – NYE

Oshawa Generals



Oshawa Museum/Oshawa Historical Society

Royal Botanical Gardens

Royal Hamilton Yacht Club, Jumpstart Regatta

Simcoe Hall Settlement House

Welcome Inn Community Centre

Winterfest Hamilton

YWCA Hamilton

SAFE & SECURE PORT

KEEPING OUR PORT COMMUNITY SAFE FROM COVID-19

As an essential transportation service, HOPA's ports have operated at full capacity throughout the pandemic, to deliver essential goods and raw materials.

To keep our staff, port workers and surrounding communities safe, HOPA undertook several initiatives in 2021:

- Deployment of rapid test kits to staff and port tenants
- Vaccine mandate as an extension of the federal government mandate, 100% of HOPA's staff were fully vaccinated, and HOPA worked with port tenants to implement the federal requirements.
- Vaccine clinics HOPA helped to ensure vaccine access for port workers and local neighbourhoods by hosting four pop-up vaccine clinics.
- Proactive engagement with port companies, government agencies, and shipping companies to monitor for Covid positive cases on vessels or on shore.





FORGING COMMUNITY SAFETY PARTNERSHIPS

HOPA's Harbour Master's Office/Port Patrol Team and Oshawa Fire Service worked together to organize group tours of the Port of Oshawa for its responding members. This helps ensure Oshawa Fire is up-to-date on facilities, operations and changes at the port.

SAFE, EMPOWERED & POSITIVE TEAM

HOPA is growing! In 2021 we welcomed these new team members:

David Love Commercial Leasing & Property Manager

Mandy Lowry Payroll Accountant

Nick MacLennan Site Operational Coordinator, Oshawa

Zidane Gajadhar Property Accountant

100% of all our full-time employees' hourly wages exceed the living wage measure for Hamilton and Durham, per Ontario Living Wage Network.

In early 2022, HOPA was recognized as one of Hamilton-Niagara's Top Employers. We are extraordinarily proud of this recognition, which reflects HOPA's positive culture.





VISION FORWARD

A sustainable approach to business underpins the work we do every day. With the efforts of our staff and the support our customers, we'll continue to celebrate our successes, confront our challenges, and seek help when we need it.

Please join us in building integrated, sustainable and prosperous working waterfronts in Ontario port cities.

You can connect with us in the following ways:

Follow us on social media, or subscribe to our port newsletter at hopaports.ca, or reach out at community@hopaports.ca.









MIN

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