

L. ONTARIO
HOPPA

HOPA

PORTS

Sustainability
Report 2019

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WHO WE ARE

As a growing integrated port network, HOPA Ports offers innovative port and marine assets in Ontario's Golden Horseshoe. We're developing multimodal spaces to support industries and facilitate trade. By investing in high-quality infrastructure and prioritizing sustainability, we're building prosperous working waterfronts in Ontario communities.

HOPA Ports is one of 17 Canada Port Authorities, responsible for the Port of Hamilton and the Port of Oshawa. We are financially self-sufficient; our revenue comes from our real estate and shipping operations, and we reinvest our profits back into our ports.

Our small-but-mighty team of about 60 staff includes experts in engineering, construction, maintenance, marina operations, finance, real estate, business development and communications. Together we manage Ontario's largest and most successful port network, and we strive to do our job in a way that protects the environment and enhances our community.





MESSAGE FROM THE PRESIDENT & CEO

2019 was a transformative year for HOPA Ports, and for that we thank our amazing staff, board, customers and communities.

Of course the most significant development was the announcement by Transport Minister Hon. Marc Garneau of the amalgamation of the Ports of Hamilton and Oshawa. With this amalgamation, Southern Ontario's goods movement system takes an important step toward better integration, efficiency and sustainability. We are privileged as an organization to be entrusted with this challenge and responsibility.

After the announcement, our finance, IT and Harbour Master's staff worked hard to complete the financial and administrative integration of the two organizations, and did so ahead of schedule. Our engineering, maintenance, environment and commercial teams got straight to work understanding the infrastructure capacity and commercial opportunities. And our public affairs staff began reaching out to stakeholders, making community connections, and introducing our new HOPA Ports brand.

Meanwhile, 2019 was already a busy year for new business and infrastructure investments. Our capital infrastructure program approached \$14 million, 38% more than in 2018, much of it devoted to work on our Hamilton Westport improvement project. We celebrated several new business developments in Hamilton and Oshawa, including with Fluke Transportation, TFI International, Parrish & Heimbecker, Sollio Agriculture, Federal Marine Terminals and others.

We are very proud of what we accomplished as a team in 2019, and we are approaching the future with a bold determination to make goods movement transportation in southern Ontario more integrated, efficient and sustainable.

As this report goes to print, however, we are facing a new and uncharted challenge: the Covid-19 global pandemic. For an industry and organization all about connecting people and places, this is a time of great concern and uncertainty. We look to our values to guide our decisions day by day. To read more about HOPA's response to the Covid-19 crisis, please see page 35.



MESSAGE FROM THE CHAIR

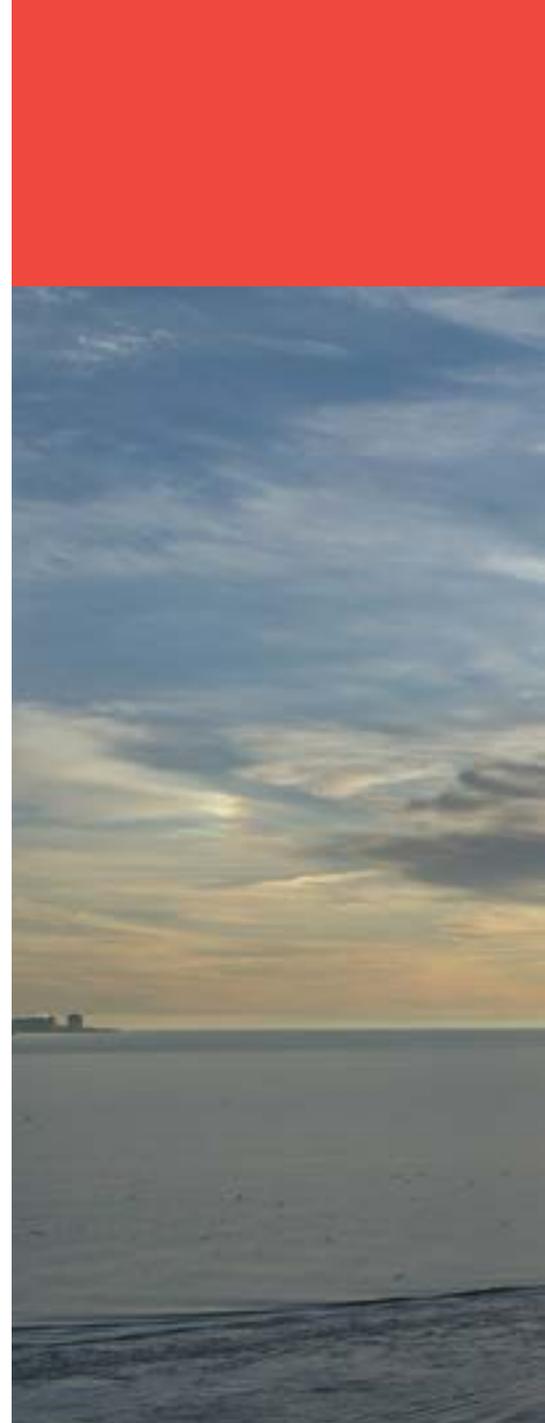
The inaugural HOPA Ports Board of Directors was named in June 2019, and tasked with helping to lead a new phase in the modernization of marine transportation in Ontario. It is an exciting challenge, with the potential to improve the efficiency, economic impact, and environmental performance of the transportation system.

As a Board, we view sustainable thinking as powerful guidance for an organization to perform at its best, by considering the social, environmental and financial aspects of business decisions. It is not just a matter of principle, it is central to HOPA's success. In this report, you'll see the many ways HOPA Ports takes a sustainable approach in every aspect of its business. This report celebrates successes, and identifies where there is still work to do. Along with my Board colleagues, I am proud to be part of this important journey.

My Board colleagues and I are acutely alert to the new challenges posed to HOPA and its mandate by the Covid-19 crisis. We are taking this issue seriously and working with HOPA staff to ensure the safety of port stakeholders in community and industry. When we emerge from this crisis, HOPA's role as a sustainable creator of jobs and prosperity in our communities will be ever more crucial.

We invite you to engage with HOPA Ports to learn more about its commitment to sustainability.

Anne Waldes
Chair, Board of Directors



3 Anne Waldes, Meghan Davis, Bruce McArthur, Keanin Loomis, Jim Howlett, David Bradley



REMEMBERING BRUCE MCARTHUR

We were saddened this year to lose our friend and Board Member, Bruce McArthur of Oshawa.

Bruce passed away on December 26 at the age of 81, after a battle with cancer. Bruce worked for General Motors as a tool & die maker for 30 years and was also a successful businessman. During his career, Bruce served on the Durham Regional Police Service Board, the Central Lake Ontario Conservation Authority, and the Canadian Automotive Museum Board. He was elected as a Regional and City Councillor with Durham Regional Council for 12 years. An ardent sailor, Bruce crossed the Atlantic in his sailboat and sailed extensively in the Caribbean, Eastern US Seaboard, and Lake Ontario.

Bruce served for many years as a member of the Oshawa Port Authority Board of Directors prior to his appointment to the HOPA Board. We were immensely grateful to have Bruce at our Board table. He was a spirited and insightful member, and we were very fortunate to have his perspective and background, especially during the amalgamation transition time.

Fair winds and following seas.

OUR MISSION

We are responsible stewards of the port lands and their robust marine, road and rail networks. We create prosperity by facilitating commerce and providing sustainable solutions that offer value to our port communities and benefit to our other stakeholders.

OUR VISION

Create and lead an integrated port network on the Great Lakes.

OUR VALUES

A safe, empowered and positive team

Collaboration to create long-term value

Accountability for our decisions and our actions

Respect & inclusivity

Continuous improvement and learning

HOPA'S APPROACH TO SUSTAINABILITY

SOCIAL SUSTAINABILITY, which addresses our relationships with our communities, employees and other stakeholders, and guides us in operating in a safe, transparent and responsive fashion.

ENVIRONMENTAL SUSTAINABILITY, to ensure our operations meet or exceed applicable regulations, and that we work to continually improve our environmental footprint on land, air and water.

FINANCIAL & ECONOMIC SUSTAINABILITY, to ensure that HOPA is financially stable and able to reinvest in our ports and our communities, while meeting our mandate to generate prosperity through economic growth.



SAY HELLO TO HOPA

In June 2019, the Minister of Transport, Hon. Marc Garneau, issued a Certificate of Amalgamation to create a new port authority in Canada: the Hamilton-Oshawa Port Authority.

“The newly amalgamated port will be better able to attract investment, develop the supply chain, and enhance the region’s global connectivity and competitiveness. Amalgamation will strengthen economic opportunity in the region and will enable a coordinated approach to port development and contribute to broadening multimodal transportation options in the Greater Toronto Area.”

– Transport Canada media release, June 5, 2019.

The amalgamated authority was since reintroduced under a new operating name, ‘HOPA Ports’.

HOPA Ports is now looking to the future. As a growing integrated port network, HOPA Ports is developing multimodal spaces to support Ontario’s industries and facilitate trade. By investing in high-quality infrastructure and prioritizing sustainability, we’re building prosperous working waterfronts in Ontario communities.





STAKEHOLDER PRIORITIES

HOPA's sustainability priorities are informed by ongoing, direct interaction with our stakeholders. In 2019, we engaged directly with 3,580 members of our communities through presentations, tours and at community events. This is what we heard:

- Engage with the community
- Celebrate our maritime heritage
- Improve the visual image of the port lands
- Make sustainable choices
- Demonstrate responsible environmental stewardship
- Provide more opportunities for access
- Explore issues of truck routing
- Continue to be a regional economic driver
- Support a balance of uses along the waterfront
- Build a better understanding of matters that are within/outside HOPA's role

In 2019, we began reaching out to stakeholders in Oshawa, and have heard the following priorities:

- Protect the Second Marsh
- What types of uses and businesses will HOPA attract to the Port of Oshawa?
- Harbour Road extension
- Compatibility of recreational boating
- Communication & transparency

FINANCIAL & ECONOMIC SUSTAINABILITY

Delivering on our Economic Mandate: HOPA is self-sustaining and profitable, funded by our own operations. This financial stability allows for reinvestment into new port infrastructure, proactive stewardship of the lands and water, and positive economic impacts within our communities.

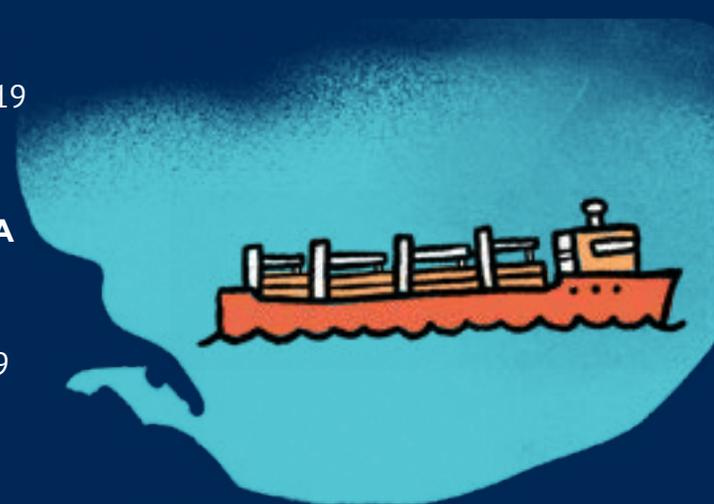
2019 CARGO RESULTS

PORT OF HAMILTON

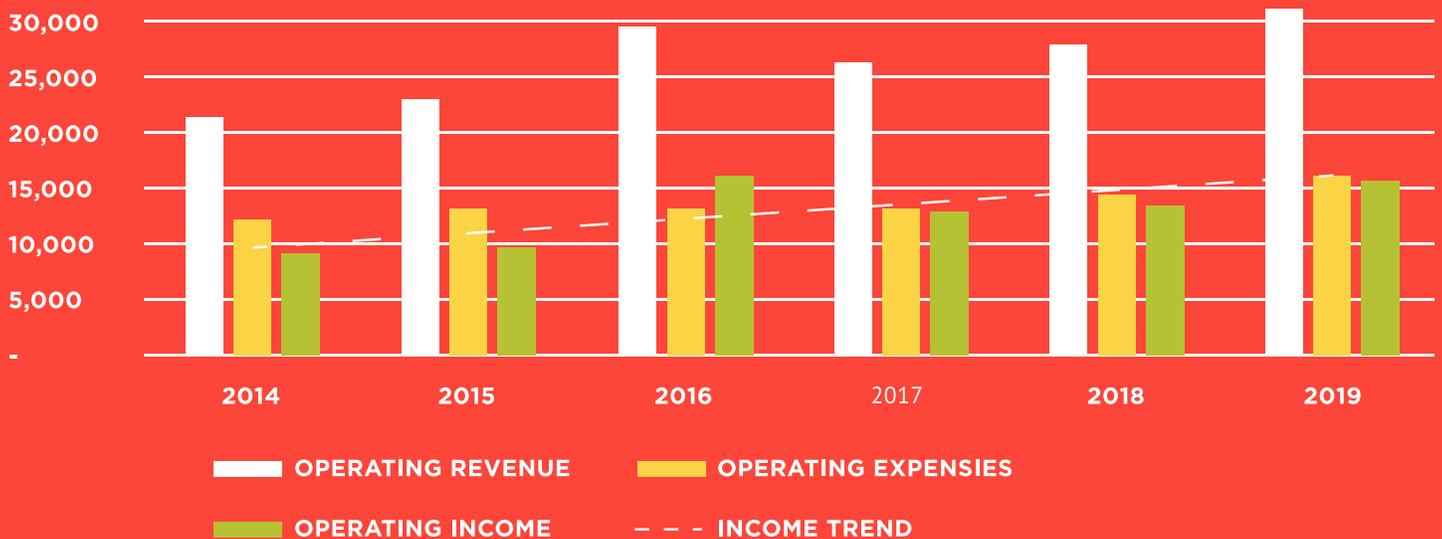
10.0 million MT cargo
558 vessel calls in 2019

PORT OF OSHAWA

575,000 MT cargo
75 vessel calls in 2019



OPERATING REVENUE, EXPENSES & INCOME



*2014-2018 HPA only; 2019 amalgamated

CAPITAL INVESTMENTS

NEW ELECTRIC VEHICLE CHARGING STATIONS

Installed two EV charging stations at 605 James St. in Hamilton, with the capacity to charge two vehicles each.

\$35,000



605 JAMES ST., 5TH FLOOR OFFICE RENOVATIONS

Reconstructed office interiors, new flooring, ceiling, LED lighting, kitchen, air handling units and air-circulation systems.

\$538,000



PIER 12/SANITARY PUMPING STATION REHABILITATION

Lining the interior of the sanitary pumping well with a spray-applied structural liner, replacement of all components within the well such as ladder, pumps, and controls, and replacement of pump controls inside the pump house.

\$350,000

1632 BURLINGTON ST. EAST - FIRE SYSTEMS UPGRADES

Replacement of all underground fire watermains, valves, and hydrants. New fire pump, riser connections, interior sprinkler upgrades and new fire alarm.

\$2,485,000



1632 BURLINGTON ST. - ROOF REPLACEMENT (BUILDING #1)

Replacement of the roof membrane on Building #1 and the cladding of the mezzanine walls.

\$890,000



PIER 10/COLLECTIVE ARTS – 3RD FLOOR RENO

Replacement of all windows on the 2nd and 3rd floor. Demolition, abatement of designated substances and mould removal. Complete renovation of office, kitchen, washrooms and change rooms, new walls, ceiling, lighting, water-heaters, HVAC ducts, and two roof-top air-handling units.

\$500,000

PIER 10/ BURLINGTON ST. RAIL RECONSTRUCTION

Reconstruction of the Burlington Street rail crossing at Wellington St.

\$236,000



PIER 12/ RESURFACING EMERALD STREET

Reconstruction of Emerald Street, including re-grading and paving.

\$223,000

PIER 12/WHARF PAVING, DRAINAGE SYSTEM

Installation of new storm water trench drains along the edge of the new dock parapet wall, new storm sewers, new oil-grit separator, re-grading site, and paving.

\$2,000,000

PIER 23 & 26 – RAIL CROSSING RECONSTRUCTION

Demolition of existing asphalt rail crossings, at Strathearne Ave. and Eastport Blvd., replacing it with new precast concrete rail panels.

\$250,000



WESTPORT MODERNIZATION

The Westport Modernization program is a \$35.5 million infrastructure investment, 50 per cent funded by the National Trade Corridors Fund, aimed at modernizing one of the oldest areas of the Port of Hamilton.

Engineering and construction work was well underway in 2019 on this project that will improve transportation connectivity and efficiency for our port partners.

With exciting announcements by Fluke Transport, TFI International and Federal Marine Terminals, the project is already delivering on its goal of attracting \$80 million in new private sector investment to the port lands.





PIER 10 AGRI-FOOD CLUSTER

HOPA Ports took a major step forward in the development of an agri-food cluster at Pier 10 in Hamilton. In 2019, the port was pleased to announce a \$5.5 million federal investment through the National Trade Corridors Fund for infrastructure that will improve the goods movement capacity in the cluster. Expected to leverage a further \$10 million in investment, this project is a perfect complement to Hamilton's food processing industry, which has taken over as the city's second largest manufacturing sector after steel, generating more than \$1 billion annually.



CUSTOMER HIGHLIGHTS

SOLLIO AGRICULTURE

A new \$6 million grain terminal, constructed by Sollio Agriculture and QSL, is now complete at the Port of Oshawa. The terminal exported its first shipment of Ontario grain in December. The terminal is an enormous step forward in providing good options for Durham agricultural producers. The ability to get agricultural products to market is essential to prosperity in the region and Canadian competitiveness internationally.

The new terminal also helps diversify the cargo that transits to port, helping the port itself grow and enhancing its role as an economic driver within the region.



SUCRO SOURCING

In 2019 port partner Sucro Sourcing announced the completion of its new granular sugar refinery in Hamilton. Producing liquified sugar at the Hamilton refinery since 2014, Sucro Sourcing's expansion into granulated sugar makes an important contribution to the \$1 billion-and-growing Hamilton food processing cluster.



HARBOUR WEST MARINA

Through our management of Harbour West Marina, we are promoting recreational boating on Hamilton Harbour. New amenities introduced in 2019 included a new BBQ pavilion and washrooms. Working with our tourism partners, we're promoting Hamilton as a great destination to visit by water, to enjoy the city's culture, food and festival scene.



HAMILTON TIGER-CATS

HOPA Ports was pleased to welcome the Hamilton Tiger Cats/Forge FC as a new tenant in 2019. The team's administrative staff took up residence at the former International Harvester headquarters on Sherman Avenue North, a heritage building constructed in 1912.



FLUKE TRANSPORTATION GROUP

Fluke Transportation Group announced a 56,000 sq.ft expansion of the company's warehousing facility at the Port of Hamilton. This expansion builds on the 275,000 sq.ft of warehouse space that Fluke currently operates at the port, providing storage, distribution and value-added warehousing services for food products and consumer goods.

The expanded warehouse is designed with the environment in mind, incorporating high-efficiency lighting in the design. Intelligent use of natural light will reduce energy use and contribute to a brighter, more pleasant work environment.

FACILITATING COMMERCE & TRADE

Approximately 130 tenant companies call the ports of Hamilton and Oshawa home. We aim to create a community of enterprises that can innovate, collaborate and grow together. Our real estate team visits each tenant to ensure customer satisfaction, and to identify ways we can help them grow their business. In 2019, our team completed 288 customer visits.

SUPPORTING LOCAL EMPLOYMENT & PROSPERITY

JOBS & EMPLOYMENT

More than 2,100 people work on-site at the ports of Hamilton and Oshawa combined. Port jobs are concentrated in stable, well-paying fields like logistics, manufacturing and engineering. Wages in these fields are typically 20% higher than the Ontario average. Port employees inject \$261 million into the local economy each year through personal spending.

SUPPORTING LOCAL BUSINESS

HOPA's purchasing policy reflects an effort to maximize quality and value for money. It also encourages the use of local suppliers of goods and services where possible. In 2019, more than 60% of HOPA's purchases (by dollar value) were made locally.

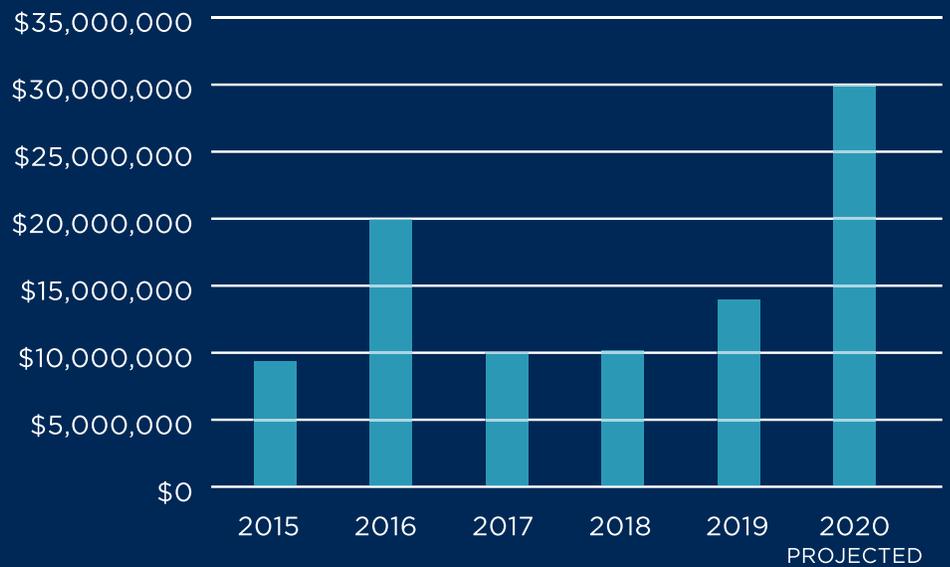


\$261 MILLION
IN PERSONAL SPENDING
GOES INTO THE
LOCAL ECONOMY

INVESTING IN PORT INFRASTRUCTURE

Revenues from port operations are reinvested into infrastructure at the Ports of Hamilton and Oshawa, for the benefit of port users.

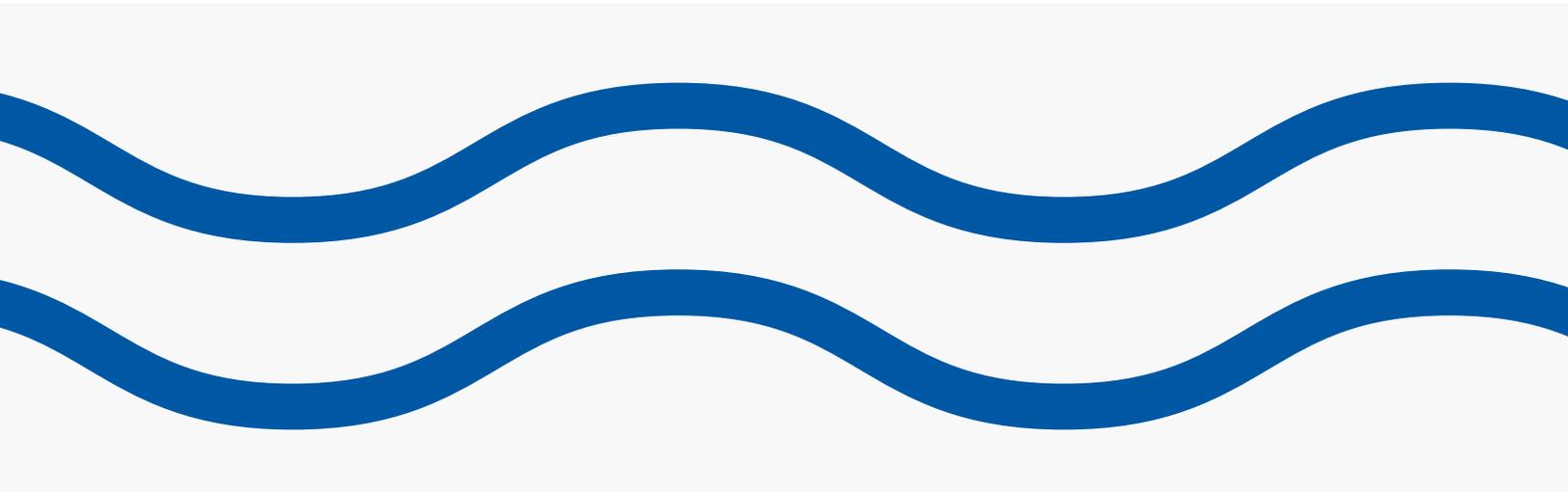
In 2019, HOPA invested \$14 million into infrastructure as part of the capital and major maintenance program. Investments are critical to ensure HOPA Ports' network is a vital part of the regional transportation system.



BUILDING SMARTER PORTS

In 2019, we started new initiatives using data to improve transportation efficiency throughout the Greater Golden Horseshoe, and closer to home in our port neighbourhoods. A better understanding of commodity movements across the region is the first step in using marine capacity to help fight road congestion and achieve CO₂ reductions. Better tracking of truck movements to and from port lands will help us reduce turnaround times, improve air quality, and encourage routings that are acceptable for port users and the community.





ENVIRONMENTAL STEWARDSHIP

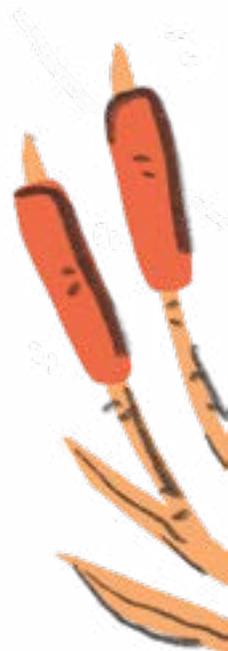
GREEN MARINE

HOPA is a founding member of the Green Marine industry environmental program. Participants benchmark their annual performance, have their results accredited by an external verifier, and publish their results.

According to Green Marine's standard, Level 1 means meeting the regulatory standard, while Level 5 means leadership and excellence.

	Port of Hamilton	Port of Oshawa
Greenhouse gases & air pollutants	3	2
Spill prevention	4	2
Community impacts	4	4
Environmental leadership	4	3
Waste management	4	2

PORT PARTNERS PARTICIPATING IN GREEN MARINE: FEDERAL MARINE TERMINALS, MCASPHALT, MCKEIL MARINE, OCEAN GROUP, QSL, STERLING FUELS, YELLOWLINE



CONGRATULATIONS TO OUR #PORTPARTNERS QSL FOR ACHIEVING GREEN MARINE CERTIFICATION AT BOTH ITS HAMILTON AND OSHAWA TERMINALS.



PROTECT & ENHANCE WATER QUALITY

RANDLE REEF

HOPA Ports is proud to contribute expertise and \$14 million cash and in-kind to the Randle Reef Sediment Remediation project. In 2019, the \$139 million project continued with the dredging of contaminated material from the harbour bed, and placing it inside the engineered containment facility.

PROTECT & ENHANCE AIR QUALITY

This year, HOPA invested \$250,000 in a dustless street sweeper to help reduce dust on port property, as well as the incidence of dust track-out to areas around the port. In our 2018 sustainability report, we identified dust as a key issue for our neighbours, and the new sweeper is a key part of our efforts to improve.



RESEARCH PARTNERSHIPS

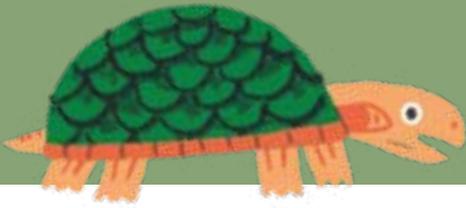
HOPA Ports is proud to support research activities by contributing funding or granting access to port property. These projects include two McMaster University studies on migratory birds and round goby, as well as a study of ring billed gulls by Canadian Wildlife Services.



PROMOTE BIODIVERSITY

The honey bee colony at Sherman Inlet expanded in 2019, to 22 hives, owned and cared for by beekeepers Humble Bee. The rehabilitated Sherman Inlet is an area of protected natural space within the port lands. The restoration of the shoreline was completed in 2018, and since then nature has taken over, with grasses and trees sprouting on the bank of the inlet, and wildlife such as turtles, frogs, snakes, birds, rabbits, raccoon, beaver and coyote making the increasingly wild space their home.





In September 2019, HOPA installed new electric vehicle charging stations at its Hamilton headquarters. The stations are free to access, and are well used by staff, neighbours and visitors to the area. HOPA's stations averaged more than 50 charging sessions per month. In just the final quarter of 2019, this electric vehicle activity saved 1,155 kg of greenhouse gases, equivalent to planting 30 trees!



- A new secure indoor bike rack was installed at our Hamilton James St. N. office, to encourage active transportation.
- HOPA Maintenance staff are doing their part to reduce single-use plastics by switching to reusable water bottles while they are in the shop, and in the field. Way to go, team!



ENERGY EFFICIENCY PROJECTS

We're continuing our work to make port facilities more energy efficient. In 2019, we completed projects at 1632 Burlington St., Shed 11 and 450 Sherman Ave. Together, these projects reduced energy use by 363,847 kWh.



This summer, Harbour West Marina installed a new Seabin to collect floating litter in the marina area. The device works by suctioning surface water and debris down through a catch bag, holding any litter and plastics so they can be disposed of properly. The Seabin was hard at work through the end of boating season, catching food wrappers, plastic bottles, and many cigarette butts.



SOLAR

HOPA Ports worked with Hamilton Community Energy on solar panel installations on two port buildings. These installations generate approximately 580,000 kWh annually, enough to power more than 60 homes for a year!

COGENERATION

A new district energy cogeneration facility is now up and running at Pier 10 in Hamilton. It is a 2 megawatt (MW) combined heat and power system which provides electricity to the grid. The resulting heat, hot water and steam for heating is used by nearby port tenants. Collective Arts was the first company to utilize this heating capacity to power their expanding brewery.

WASTE HEAT RECOVERY

HOPA Ports is proud to participate in an exciting initiative helping companies in Hamilton's Bayfront Industrial Area maximize waste heat recovery. Spearheaded by the Hamilton Chamber of Commerce and funded by The Atmospheric Fund, this project will identify ways for local firms to leverage district energy to drive business competitiveness, lower GHG emissions, and increase energy efficiency.

A WATERFRONT FOR WORK AND PLAY

Working with partners Royal Botanical Gardens and the Hamilton Conservation Foundation, HOPA invested in waterfront recreational spaces.

Announced in July, a \$10,000 commitment will help preserve and celebrate Cootes Paradise, through the Royal Botanical Gardens' *Growing Up Green Fund*. A newly-dedicated lookout along the Princess Point Trail offers views of the birds, turtles and fish that call Cootes Paradise home. "As stewards of Hamilton's working waterfront, we are minimizing our environmental footprint, and supporting the environmental and recreational uses of Hamilton Harbour," said Ian Hamilton, President & CEO of HOPA Ports. "This contribution is intended to help more people enjoy and appreciate Cootes Paradise as a treasured part of the Harbour landscape."



EAT SAFE FISH

We partnered with the Hamilton Harbour Remedial Action Plan to produce a handy pocket guide to safe consumption of fish caught in Hamilton Harbour. The guide was distributed as part of an outreach to local indigenous communities in the region.





HAMILTON HARBOUR FISHING DERBY

Every year, more than 1,000 kids try for the big one in Hamilton Harbour as part of the Hamilton Harbour Fishing Derby hosted by the Hamilton Waterfront Trust. In 2019, HOPA Ports sponsored the event, and participated in the day, answering residents' questions about the port and offering activities for kids.

SOCIAL SUSTAINABILITY

BUILDING PRIDE IN OUR PORT CITIES

A goal of our community relations work is for our neighbours to be proud to live in the port cities of Oshawa and Hamilton. To this end, we try to share information about port industries and activities, and give residents a look behind the gates at the daily life of a working port.



A LOOK BEHIND THE GATES

In 2019 we hosted three public tours aboard the **HAMILTON HARBOUR QUEEN**, welcoming more than 450 residents for a water-side tour of the port. The guided tour touched on the history of the port and the businesses currently active on Hamilton's working waterfront.

We also participated in **DOORS OPEN HAMILTON** in 2019, welcoming visitors to our workshop facility for a better understanding of the work that goes into maintaining the 'little city' on the waterfront.

Through community news and social media, we're striving to give our port city neighbours more of a look behind the gates at the operations, businesses and people who work at the port. In 2019, our social media following grew to 6,640 across four platforms.

We were privileged to participate in a special feature series by the Hamilton Spectator entitled, **HARBOUR TOWN**, which profiled the fascinating history, modern activity and colourful characters that make up the working waterfront.





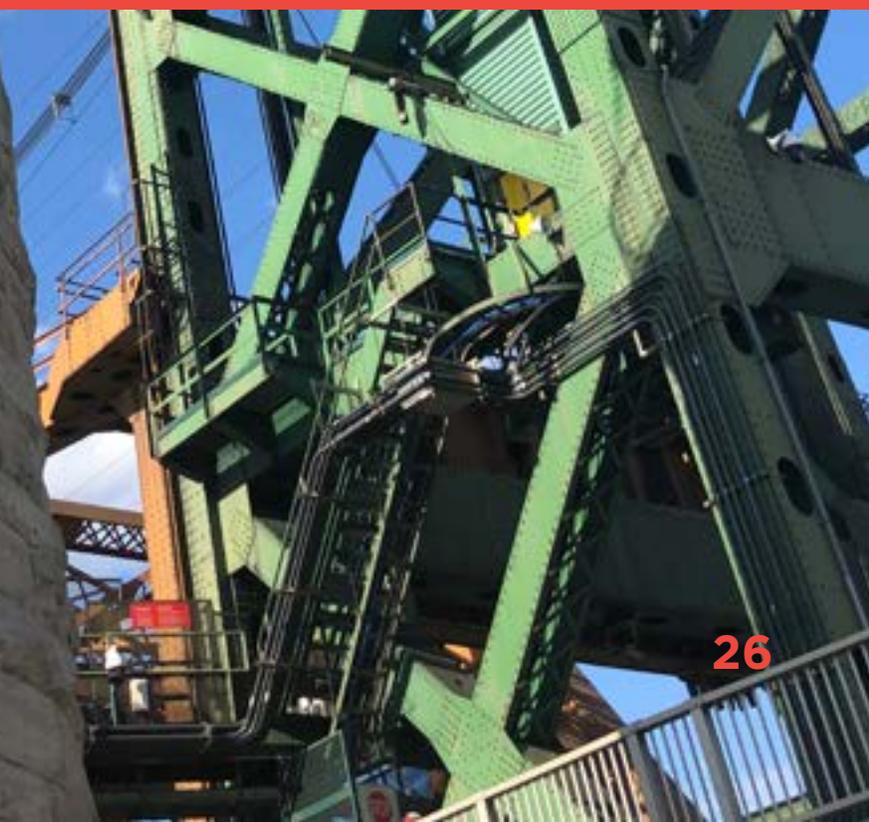
A PEOPLE PLACE AT FISHERMAN'S PIER

We kicked off a comprehensive public consultation process to re-
envision the future of Fisherman's Pier. More than 650 residents
of Hamilton and Burlington have shared their ideas about how to
redevelop Fisherman's Pier into a more welcoming recreational
space.

Fisherman's Pier is located at the shipping canal at the entrance to
Hamilton Harbour, and is one of the best places to get an up-close
look at the massive cargo ships as they pass in and out of the port.
It is also the home of the historic Beach Canal Lighthouse dating
from 1858. HOPA is working with the Beach Canal Lighthouse Group
and government agencies to restore the landmark and open it to the
public.

Through this redevelopment, we hope to celebrate the role that
Hamilton Harbour and the Great Lakes have played for thousands
of years, from indigenous trading routes, to the engines of
industrialization and city-building, to today's modern trade corridor.

Through the initial consultation, we heard of residents' desires for a
more accessible, natural space, with upgraded amenities for cycling,
fishing, and seasonal cultural programming. In 2020 and beyond,
we'll be getting started implementing projects to bring this new
space to life.





**CASH & IN-KIND DONATIONS IN 2019:
\$260,231**

**FIVE YEAR CHARITABLE
DONATIONS TOTAL:
\$1,252,456**

BUILDING COMMUNITY THROUGH CHARITABLE GIVING

Following the amalgamation of the Ports of Hamilton and Oshawa, the new port authority, its employees and tenants at both locations kicked off a joint initiative to #FightHungerThisSummer. Over 860 lbs of food donations, non-perishables, hygiene and baby products were donated to the Welcome Inn Community Centre in Hamilton's North End and Oshawa's Simcoe Hall Settlement House.

Thank you to everyone who supported the campaign: Heddle Shipyards, Bunge, QSL, the Hamilton Tiger Cats, and REfficient.





CHARITABLE DONATIONS & SPONSORSHIPS

**BAY AREA RESTORATION
COUNCIL**

**BRONTE HARBOUR
YACHT CLUB REGATTA**

**BRUCE TRAIL
CONSERVANCY**

**CANADIAN YOUTH
BALLET**

CITY KIDZ

**COMPASS COMMUNITY
HEALTH PARK N' PARTY**

**DOWNTOWN OSHAWA
BRIGHT AND MERRY
MARKET**

**HAMILTON CHILDREN'S
WATER FESTIVAL**

**HAMILTON CLIMB FOR
CANCER**

**HAMILTON
CONSERVATION
FOUNDATION**

**HAMILTON HARBOUR
FISHING DERBY**

**HAMILTON
PHILHARMONIC
ORCHESTRA**

HAMILTON ROAD2HOPE

**HOTEL DIEU SHAVER,
NIAGARA**

HUMBLE BEE

**KEITH NEIGHBOURHOOD
CHRISTMAS**

**LAKERIDGE HEALTH
FOUNDATION, DURHAM**

LIBERTY FOR YOUTH

LIVE DIFFERENT

**MISSION TO SEAFARERS
SOUTHERN ONTARIO**

**MOHAWK COLLEGE
FOUNDATION**

**OSHAWA MUSEUM
LAMPLIGHT TOURS**

**POLICE ASSOCIATION OF
DURHAM AWARDS**

**PORT COLBORNE CANAL
DAYS**

**ROYAL BOTANICAL
GARDENS**

**ROYAL HAMILTON
YACHT CLUB ABLE SAIL
PROGRAM**

**SIMCOE HALL
SETTLEMENT HOUSE,
OSHAWA**

**SIR JOHN A. MACDONALD
SCHOOL**

**SPECIAL OLYMPICS
BURLINGTON**

**ST. JOSEPH HOSPITAL
FOUNDATION**

TERRY FOX RUN

**UNITED WAY HAMILTON
HALTON BBQ BY THE BAY**

**WELCOME INN
COMMUNITY CENTRE**

**WELLAND CONCERTS ON
THE CANAL**

WINTERFEST HAMILTON



CREATING PATHWAYS FROM EDUCATION TO EMPLOYMENT

HOPA works with educational institutions to help people in our communities discover the diverse opportunities for quality employment in the marine and transportation/logistics sectors.

CAREERS AT THE PORT is a free, 6-week course offered by **CITYSCHOOL BY MOHAWK** designed to raise awareness and provide exposure to the types of employment opportunities available at Hamilton's port, including skilled trades jobs.

Since 1994, HOPA (Hamilton Port Authority and Hamilton Harbour Commissioners before that) has offered a scholarship to a **MCMASTER UNIVERSITY** Commerce student. This year's recipient was fourth-year student Owen Angus-Yamada. Owen was selected based on his stellar academic performance and level of community involvement. A Hamilton native, Owen regularly volunteers at the Canadian Japanese Cultural Centre, The Good Shepherd and Living Rock Ministries.

HOPA is pleased to support **MOHAWK COLLEGE'S** post-graduate certificate program in supply chain management. HOPA was instrumental in establishing the program, and supports students each year by providing guest speakers and a student financial award.



Currently in development, a new Ship Repair School will be offered through **CITYSCHOOL BY MOHAWK'S** “mobile school”, in partnership with Heddle Marine. The program will run for about 8 weeks, and will focus on skilled trades training for ship repair.



OPERATE A SAFE & SECURE PORT

In Oshawa, our Harbour Master is undertaking the development of a comprehensive emergency management plan for the Port of Oshawa, and establishing collaborative relationships with local emergency management agencies.



SAFE, EMPOWERED & POSITIVE TEAM

HOPA Ports is growing! In 2019 we said welcome to these new team members:

- Summer Bialk, Property Accountant
- Max Boyden, Administrative Specialist, Oshawa
- Jeremy Dunn, Commercial Vice President
- Claudio Faria, Manager, Oshawa
- Lisa Grillo, Maintenance Administrator
- Jeff Lee, Maintenance Generalist
- Michael Peace, Business Development Analyst, Oshawa
- Emily Paivalainen, Communications & Community Relations Coordinator
- Lynda Trudell, Communications Assistant





100 PER CENT OF ALL OUR EMPLOYEES' HOURLY WAGES EXCEED THE LIVING WAGE

100 per cent of all our employees' hourly wages exceed the living wage measure for Hamilton and Durham (\$16.45/hr and \$17.00/hr respectively, per Ontario Living Wage Network).





VISION FORWARD

A sustainable approach to business underpins the work we do every day. With the efforts of our staff and the support of our customers, we'll continue to celebrate our successes, confront our challenges, and seek help when we need it.

Please join us in building better working waterfronts in Ontario port cities.

You can connect with us in the following ways:

Follow us on social media, or subscribe to our port newsletter (sign up at hopaports.ca)

Join us for an event

Contact us at community@hopaports.ca

POST-SCRIPT: COVID-19

This report was prepared in the first quarter of 2020, as the COVID-19 pandemic continues to unfold. This crisis creates a number of new challenges for HOPA's sustainability mission.

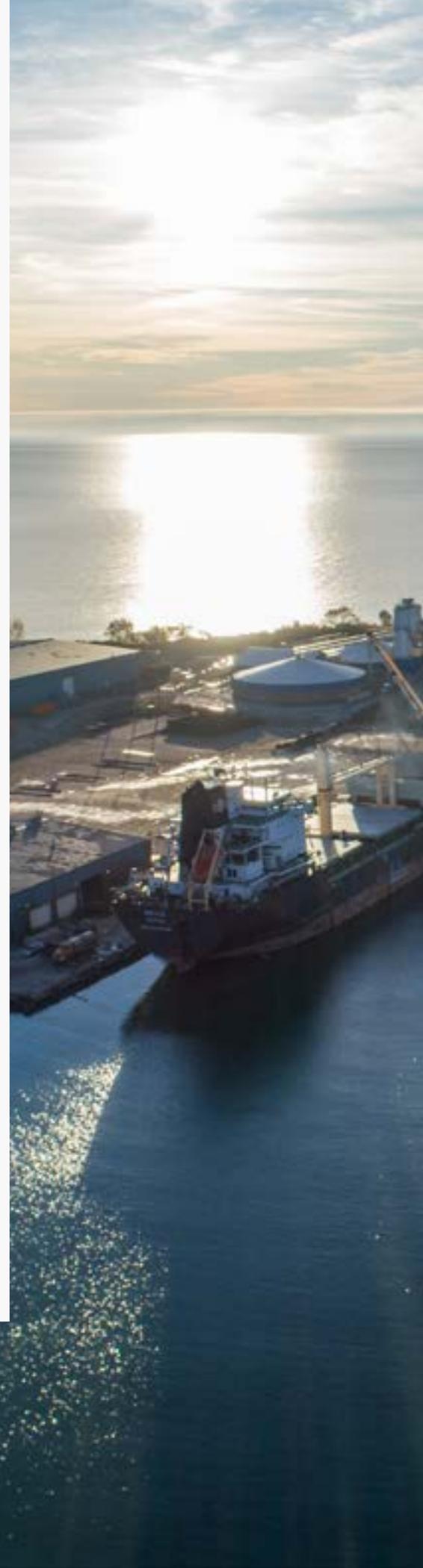
Our approach to connecting with our community will need to change. We have always valued the in-person connections we make with our neighbours at community meetings, events, tours, and festivals. For the first half of 2020 at least, we will have to find new ways to connect with people, and to create awareness and pride in our port cities.

Daily work life for port staff has changed dramatically. Many staff are now working from home, and new procedures are in place for on-site staff such as port security and maintenance, to ensure their safety and health. We'll continue to adapt to the conditions, and create a work environment where our team can continue to be connected and do what it does best: innovate, serve our customers, and drive our mandate forward for the benefit of the Canadian economy.

One bright spot in this crisis has been the resilience of the Canadian transportation system and supply chain, in its ability to continue to deliver the essential goods for industry and consumers. Canadians are rightly focused on the health and wellbeing of their families and communities; we're proud to be part of the comprehensive and well-functioning system that ensures they can be confident about having the supplies they need.

HOPA will continue to pursue its mission of building an integrated transportation network on the Great Lakes, one that helps move goods more sustainably, and creates jobs and prosperity in our communities.

From all of us at HOPA Ports, our staff and Board, we wish you health and hopefulness in this difficult time.





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