



Hamilton Port Authority

Summary Report of Sustainability Actions in 2017

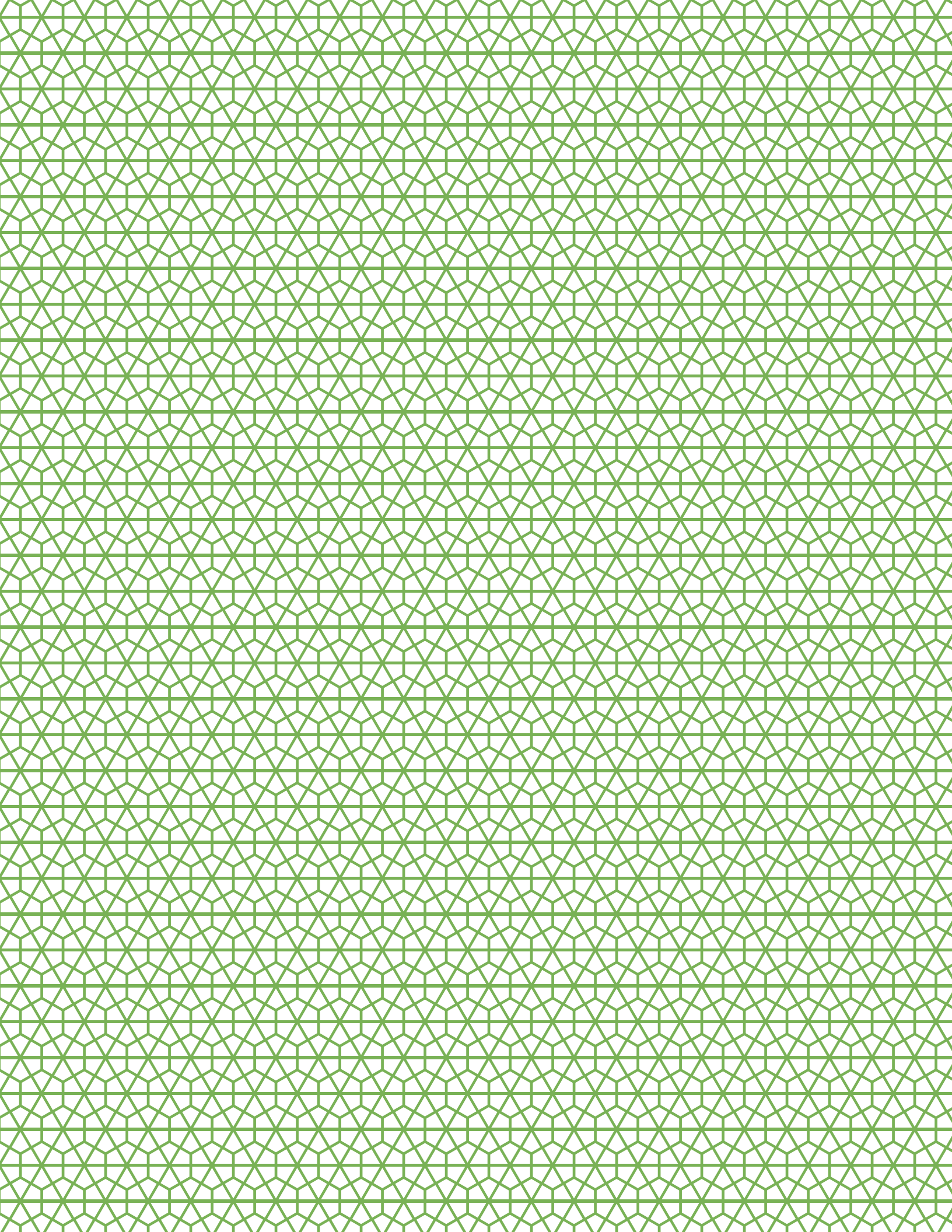


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Who we are

Hamilton Port Authority (HPA) is one of 18 Canadian Port Authorities, established under the Canada Marine Act. We are financially self-sufficient; we do not receive funding from local, provincial, or federal governments, and we reinvest our profits locally into the development of the Port of Hamilton.

Our sustainability efforts attempt to take into account that we are at once two different entities: The Hamilton Port Authority (HPA) and The Port of Hamilton. In this document, we report on the activities of both of these entities, understanding that the impacts of both are of interest to our stakeholders, and recognizing that HPA has a different degree of influence in each case.

The Hamilton Port Authority is an administrative body, with 50 full-time employees. For the purposes of our sustainability actions, we will act, measure and report primarily on the aspects of port operations that are within our direct control. These aspects include, for example: energy efficiency in facilities we manage, employee health and wellness, investments attracted, and community partnerships.

The Port of Hamilton is a port community of approximately 130 companies who occupy the port's 630 acres (255 hectares) of land. Our tenants are selected for their strategic use of the port's transportation infrastructure to support major regional industries. Our tenants also share our vision for a sustainable port, and participate in collaborative efforts to improve environmental performance.

Message from the President & CEO

Welcome to the Hamilton Port Authority's first ever Sustainability Report.

As the largest port in Ontario, our leadership role is to facilitate trade and economic prosperity, and to do it in an environmentally and socially responsible fashion.

This report reflects our ongoing commitment to increased transparency. We recognize there is an appetite among our stakeholders for more information about what the port does, how it interacts with our community, and how decisions are made.

This report is also intended to help us identify ways to improve. As this is our inaugural sustainability report, many of the indicators outlined here are a first step, and a baseline from which we can measure our progress in the future.

Finally, this report is an opportunity to celebrate our successes. A sustainable Port of Hamilton is the product of the hard work and collaboration of our HPA staff, neighbourhood partners, non-profit organizations, government and industry colleagues. We are grateful to all of them for devoting their time, energy and ideas to building a better port city.

Ian Hamilton
President & CEO, Hamilton Port Authority



Message from the Chair

Along with my colleagues on HPA's Board of Directors, we see sustainability as powerful guidance for an organization to perform at its best, by considering the social, environmental and financial/economic aspects of business decisions. This report showcases the many ways HPA incorporates sustainable actions into everyday activities - large and small - across the whole organization. We know that stakeholders expect an organization to consider the total impact of its strategy and actions. That's why we have made sustainability a priority in a way that sets the tone and drives organizational culture.

As HPA aims to contribute to economic prosperity through trade, a sustainable approach will help ensure positive outcomes, for port users and customers, community members, employees and the environment. It is not just a matter of principle, it is imperative to HPA's success. We invite you to follow HPA's sustainability journey, and engage with the organization to learn more.

Matthew Moccio

Chairman, Hamilton Port Authority



2017 Board of Directors L-R: Robert Savage, Hon. Stan Keyes, P.C., Sandy Shaw, Kathy Watts, Matthew Moccio, Ed Minich, Jennifer Stebbing

Our Mission

We are responsible stewards of the port and its robust marine, road and rail network. We create prosperity by facilitating commerce and providing sustainable solutions that offer value to our port community and benefit to our other stakeholders.

Our Values

A safe, empowered and positive team

Collaboration to create long term value

Accountability for our decisions and our actions

Respect and inclusivity

Continuous improvement and learning

What Does Sustainability Mean To Us?

The Hamilton Port Authority is committed to the long-term, sustainable future of the Port of Hamilton. We started on this journey in 2016 with a stakeholder engagement study conducted by McMaster University, which identified initial recommendations. In 2017, we reached out again as part of our Land Use Plan update, gathering input from more than 200 individuals, community groups and local agencies. We listened carefully to the feedback, and began implementing a series of changes to improve port-community interactions, increase transparency, and contribute to a shared vision for our vibrant port city.

HPA uses a definition of sustainability that includes three pillars:

- **Social**, which addresses our relationships with our community, employees and other stakeholders, and guides us in operating in a safe, transparent and responsive fashion;
- **Environmental**, to ensure our operations meet or exceed applicable regulations, and that we work to continually improve our environmental footprint on land, air and water;
- **Financial & Economic**, to ensure that HPA is financially stable and able to reinvest in the port and in our community, while meeting our mandate to generate prosperity through economic growth.



Sustainability Policy

In 2017, the Board of Directors approved a new Sustainability Policy to guide HPA's future:

HPA will ensure it has sustainable business practices in place, and that at all times emphasis is placed on the well-being of its employees, that the surrounding environment is protected, and that a community focus is in place. HPA will strive to ensure sustainability is integrated throughout its business. Supported by policies, programs and procedures, HPA is guided by the following ten principles:

1. Ensure that our projects and those of our customers, through lease agreements, proactively incorporate a high level of environmental protection, and consider community interests.
2. Continually improve our environmental footprint in such areas as stormwater management, pollution prevention, dust control, enhancement of natural spaces and energy conservation.
3. Contribute to quality of life within our community by improving and greening the port-city landscape, supporting economic prosperity and investing in community projects.
4. Ensure that HPA is financially sound, that we create value for our customers and users, and invest in essential port infrastructure to promote competitiveness.
5. Ensure that the port is a regional economic driver.
6. Ensure that operations and activities meet or exceed all applicable laws and regulations.
7. Create a safe and enriching work environment for all of our employees.
8. Ensure the port is safe and secure for the protection of port employees, customers and neighbouring communities.
9. Incorporate sustainability into business decisions, management practices and operations.
10. Communicate transparently with port stakeholders, including the communication of this Policy to HPA staff, customers and the community.

HPA will strive for continuous improvement in these areas, with the input of our stakeholders, and we will report on our progress. HPA's Sustainability Policy is available at hamiltonport.ca, under 'Community'.

Operational Processes

We are embedding sustainability into business processes and policies. In 2017, we made changes to our purchasing policy and our lease approval process to incorporate direction specifically related to sustainability.

Stakeholder Priorities

Stakeholder priorities have been identified through several channels of interaction.

In 2017, these included more than 1500 high-quality interactions with individuals in our community:

- Stakeholder engagement survey
- Land Use Plan public and agency consultations
- Public outreach booths and tours
- Incoming direct inquiries
- Community relations outreach with neighbourhood groups
- Presentations and Q&As with government, industry and community groups

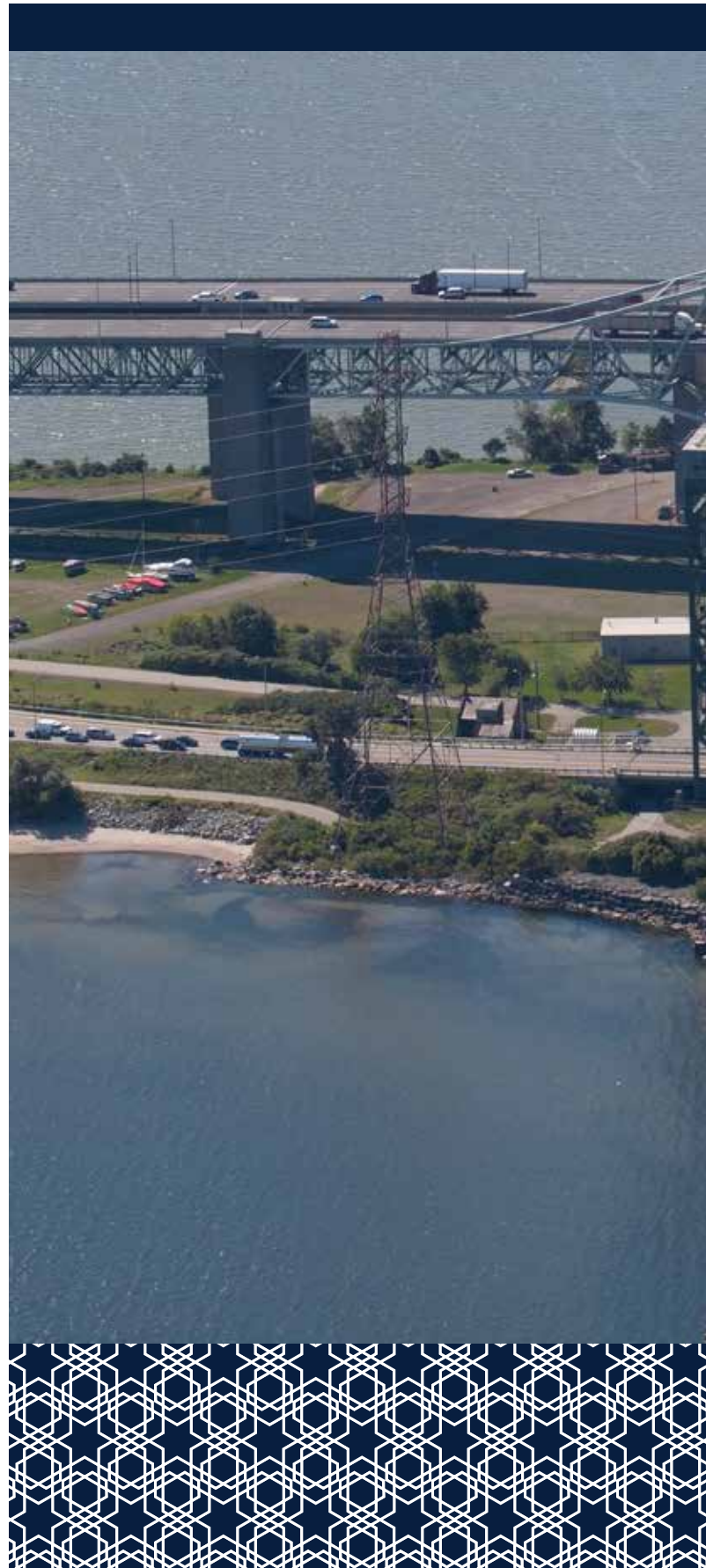
Our stakeholders include port neighbours and other members of the public, port users, HPA employees, government, and local agencies including the Hamilton Harbour Remedial Action Plan (RAP).

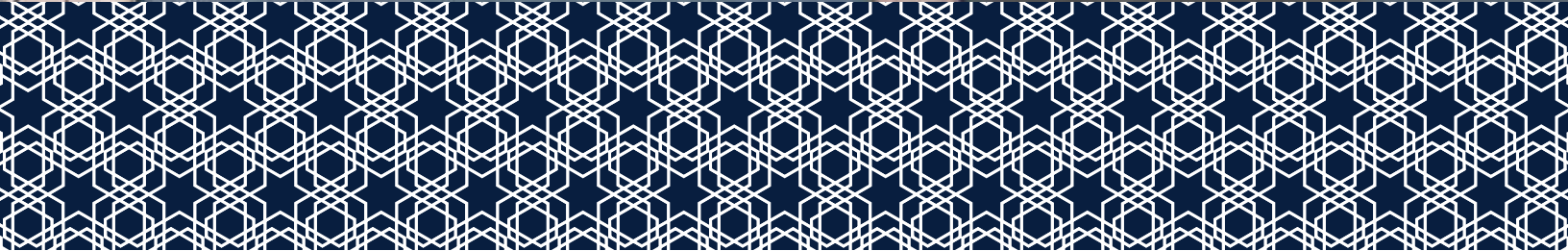
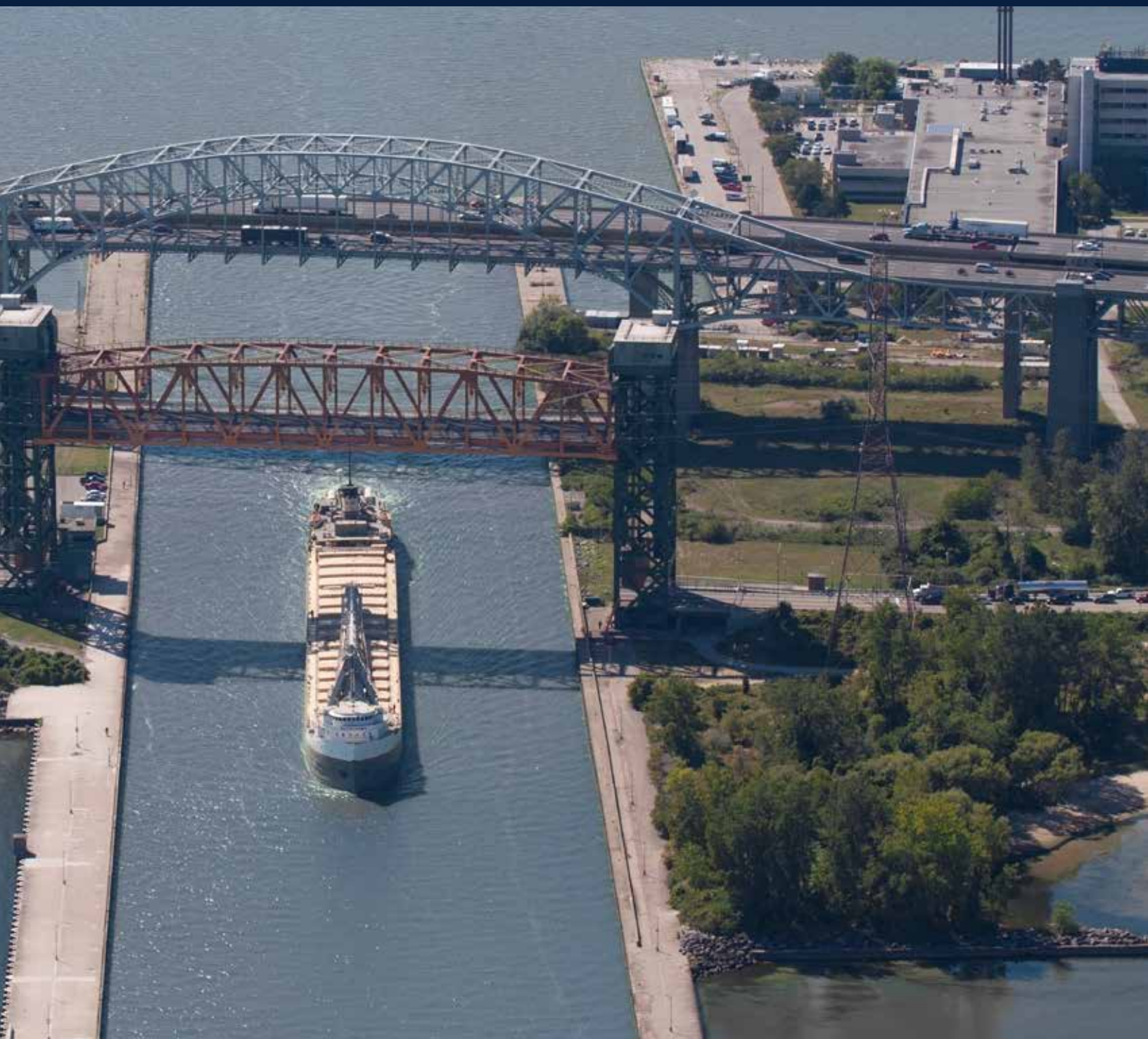
In 2017, a number of themes emerged from our public consultation and engagement efforts.

The most common were:

- Engage with the community
- Celebrate the port's history and role
- Improve the visual image of the port
- Make sustainable choices
- Demonstrate responsible environmental stewardship
- Provide more opportunities for access
- Explore issues of truck routing
- Continue to be a strong economic driver
- Support a balance of uses along the entire Hamilton Harbour waterfront
- Build an understanding of matters that are within HPA's role

These priorities have guided our short-term actions throughout 2017, and are embedded in our long-range planning.





Social & Community Sustainability

Building Awareness and Pride in Our Port City

Public Tours

In 2017, HPA hosted close to 100 community members for a free tour aboard the Hamilton Harbour Queen. The two-hour boat trip offered a guided tour of the port lands, an overview of the history of the port, and details about land uses. We were happy to receive positive feedback from the tour, and hope to make it an annual event. HPA also hosted two small-group walking tours of Pier 15, with plans to do more in 2018.

Events and Festivals

We are proud to have participated and supported many community events and festivals, creating opportunities for us to celebrate our city, support our community and bring awareness to the Port of Hamilton.

Rendez-Vous 2017 Tall Ships Regatta and Canada Day 150 Celebrations

In 2017, we supported the City of Hamilton with two signature events: The Rendez-Vous 2017 Tall Ships Regatta, and Canada Day 150 Celebrations. An estimated 47,000 people came down to view the Tall Ships over the Canada Day weekend. HPA was pleased to partner with the City of Hamilton to bring the Tall Ships to Pier 8, and help make a memorable day with family activities on the waterfront.

Doors Open

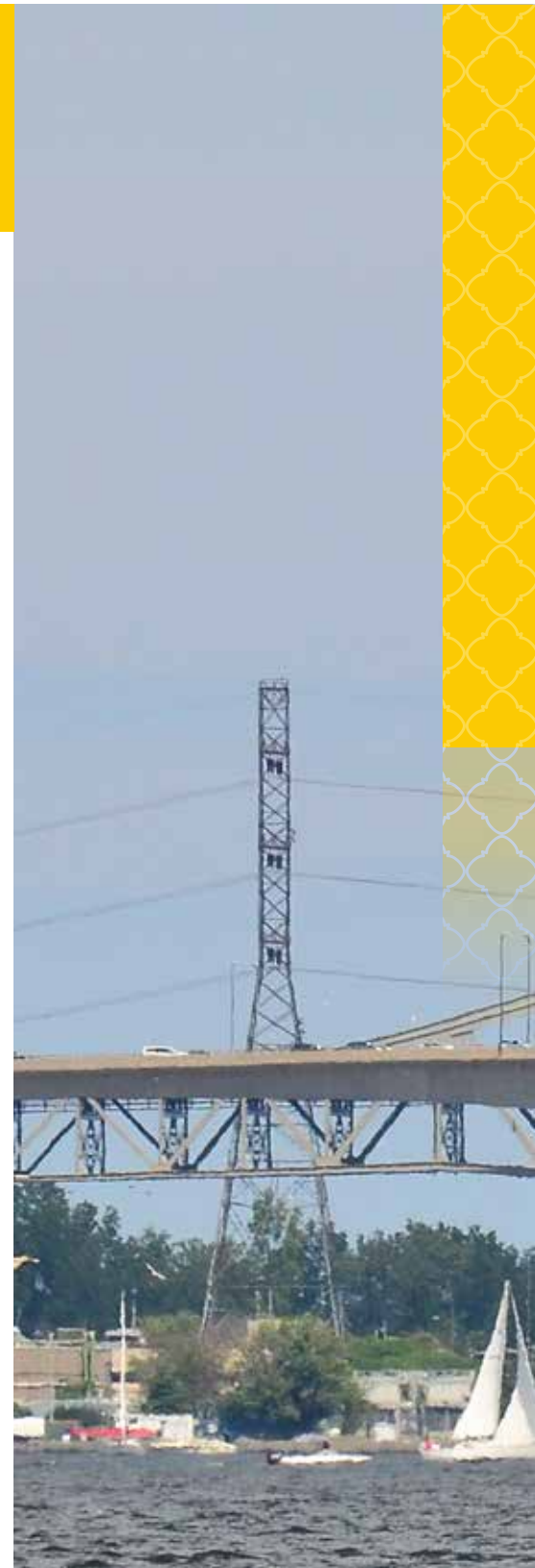
As part of Doors Open Hamilton, we welcomed the public to visit the newly-constructed HPA Boat Storage Facility and Maintenance Shop. We also offered an opportunity for an up-close view of the Randle Reef Remediation project.

Strawberry Thunder Festival

HPA was pleased to sponsor and support the Keith Neighbourhood's first Strawberry Thunder Festival, a multicultural celebration featuring an indigenous celebration of spring.

A Day on the Bridge / Cootes to Escarpment Eco-Park

HPA participated and financially contributed to this fundraising event to support the Cootes to Escarpment Eco-Park System. This connected natural corridor is one of the most ecologically-rich areas within the Great Lakes Basin, connecting Hamilton Harbour and its surrounding watershed to the Niagara Escarpment.



Hamilton Children's Water Festival

In 2017, we celebrated our 10th year as a participant in the Hamilton Children's Water Festival. The festival has educated over 22,000 grade 4 students on water conservation and protection. HPA is a proud partner, introducing students to the Port of Hamilton with a short video and a hands-on activity.

Community news

As part of our awareness efforts, HPA provides information for the Hamilton Spectator's weekly Shipping News, and a monthly Port Update column in the North End Breezes. This year, HPA also provided a 'behind the gates' series of columns for the Sherman Hub News. We are grateful to these community partners for facilitating these opportunities. HPA uses its social media channels to share news and information about the port, and to offer an inside perspective on port operations and the daily work of HPA staff.

Project disclosures

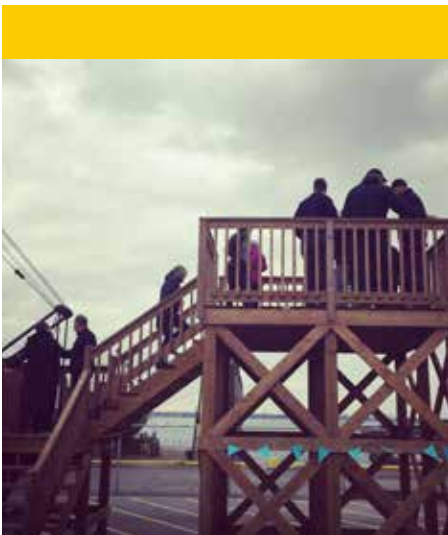
Starting in 2017, HPA began proactively posting project information on its website for all major projects and construction work that requires an Environmental Effects Determination (EED). This information can be found at hamiltonport.ca under 'port facts'.



Improving the Port-City Interface

A new mural on Burlington St.

In 2017, a colourful new addition emerged along Burlington Street, on a HPA-owned industrial complex. Commissioned by Collective Arts Brewery with support from HPA, a team of muralists have created a bright mural adjacent to the brewers' outdoor beer garden. The brewery is an important transitional space on the waterfront between the industrial east and the redeveloping west harbour and the mural is a new, vibrant landmark and a defining feature of Hamilton's working waterfront.



Lookout

A new viewing platform is now open to the public at Pier 15. The idea for a publicly-accessible lookout point, providing direct views of Hamilton Harbour, emerged from our discussions with the local community. This 2017 initiative is part of an effort intended to give residents and other stakeholders a look 'behind the gates', to build awareness of Hamilton's ongoing role as a port city. The construction of the platform (designed and built by HPA's own team) is the first step, and an important milestone for 2017. Next steps will be to engage with the community, to get ideas about what we can do make the lookout an inviting, safe and informative space to experience Hamilton's working waterfront.





Making Community Connections and Investments

Hamilton Port Authority takes great pride in making positive contributions to the prosperity, health and quality of life in Hamilton. Through our community investment activities, we provide donations, sponsorships and in-kind contributions to support projects or initiatives in the following categories: Education; Environment and Community Projects; and Marine-related Community Activities. We are proud and grateful to work with excellent organizations who strive to make a difference in our community. See Appendix A for a list of our partners.

Royal Botanical Gardens

HPA is pleased to support the redevelopment of the Rock Garden at the RBG, with a leading donation of \$30,000. The new and improved Rock Garden embraces sustainable trends in garden design and management. It allows RBG to do more with less water, soil upheaval, and less human power, plant waste and carbon emissions spent on seasonal change-outs of over 150,000 bulbs and annuals.

Mission to Seafarers Southern Ontario

HPA provides the Mission to Seafarers with the space for its Mission Centre at the Port of Hamilton. HPA staff members are active participants on the MTSSO Board of Directors. In 2016, HPA donated a total of \$15,000 to the organization.

Investing in Education for Lasting Impact

Our stakeholders have identified education and jobs as important concerns within the local community. We are working with local partners such as Mohawk College to make strategic investments in job creation and education.

City School by Mohawk – Trades Lab

HPA has been a long-standing supporter of *City School by Mohawk*. HPA and Mohawk College are working together to ensure that residents in the Hamilton community can access employment opportunities within the port. In 2017, \$10,000 in proceeds from the HPA golf tournament were donated to City School to support the development of targeted skills training for residents interested in a career in the trades. Courses and workshops delivered at the Eva Rothwell Centre's City School Trades Lab will help animate a pathway to postsecondary education and ultimately employment.

NEW Graduate Certificate Program in Supply Chain Management

In 2017, Mohawk College introduced a new Graduate Certificate program in Supply Chain Management, and is working closely with HPA to ensure the program is designed to support the talent needs of a wide range of employers associated with the port. HPA will be a member of the program's advisory committee, and has committed to a student award fund of \$20,000 over five years to directly support students pursuing this certificate.

Cash & in-kind donations in 2017: \$222,000
Five-year total: \$1.1 million

Safe & Secure Port

HPA hosts regular joint training exercises at least once per year, to ensure staff are prepared for an emergency. HPA's Harbour Master's Office-Port Security works closely with Hamilton and Halton Emergency Services to ensure close coordination, communication and preparedness.

In 2017, HPA implemented a new emergency notification system to enable HPA to alert port tenants, staff, and area companies in the event of an emergency.

As part of security requirements for Canadian ports under MARSEC, in 2017 HPA installed new gates to the marine facility at Pier 10.

Boating Safety Initiatives

Hamilton Harbour is shared by many recreational boaters, as well as more than 600 commercial vessels each year. Our goal is to help all users stay safe on the water. In 2017, HPA partnered with the Royal Hamilton Yacht Club to host two information sessions for the local boating community, with close to 200 people attending the two sessions.

Also in the 2017 boating season, the HPA Harbour Master's Office-Port Patrol teamed up with the HPS Marine Unit, Royal Hamilton Yacht Club, Brewers Marine and the Hamilton Beach Rescue Unit to collect and safely dispose of old boat flares. More than 750 flares were collected from area boaters.



Sustainable Workplace



HPA has a staff of 50 full-time and 15 part-time (seasonal) employees, responsible for the safe operation, management, development and promotion of the Port of Hamilton. Our succession plan ensures the development of new leaders for long-term stability.

100 per cent of full-time employees enjoy benefits such as health and wellness, dental, vision, pension and annual incentive compensation. 100 per cent of full-time employees' hourly wages exceed the Living Wage measure for Hamilton (currently \$15.85/hr, as published by the Ontario Living Wage Network).

Occupational Health and Safety

HPA has an active Health and Safety Committee, with equal representation from employee and management groups.

In 2017, HPA had zero lost-time injuries.

52 per cent of HPA employees believe workplace health and safety receives appropriate attention 'all of the time'; 48 per cent 'most of the time'; and 0 per cent 'rarely' or 'almost never'.



Employee Growth and Investment

Training & Learning

HPA is a learning organization, with continuous improvement as one of our core values. HPA invested an average of \$1,145 per employee on training, education and seminars in 2017. We also provide tuition assistance for employees pursuing courses, diplomas, and professional certifications.

Donation Matching

In 2017, HPA introduced a donation-matching program to applaud and support the generosity of our staff. In 2017, HPA staff supported organizations such as: Liberty for Youth, the Bay Area Restoration Council, Royal Botanical Gardens, and CityKidz.

Thank You for Giving Award

Each year, HPA recognizes the commitment and generosity of staff members who go above and beyond to contribute to their community. A donation to the employee's charitable organization of choice is made in their honour. In 2017, the winners of the Thank You for Giving Award were IT Manager Peter Hammerl and Leasing Officer John Kuhn.



Employee satisfaction — 68 per cent of HPA employees believe HPA is a good place to work "almost always"; 30 per cent "most of the time"; 2 per cent "sometimes".

68%

30%

2%

Environmental Sustainability

Green Marine



Founded in 2007, Green Marine is a North American environmental certification program that creates a framework for marine companies to go beyond simple environmental regulatory compliance. Green Marine targets environmental issues such as greenhouse gases, community impacts, and water and land pollution. To receive certification, participants must

benchmark their annual environmental performance, have their results verified by an accredited external verifier, and agree to publication of their individual results. The results determine the participant's ranking for each performance indicator on a 1-to-5 scale. Level 1 constitutes meeting the regulatory standard, while Level 5 indicates leadership and excellence.

The results are published in Green Marine's Annual performance report, at the end of May every year, and posted on the program website: www.green-marine.org and on HPA's website under 'environment'.

Hamilton Port Authority's 2016 Green Marine Results

Greenhouse gases:	3
Community impacts:	3
Environmental leadership:	3
Spill prevention:	3
Waste management:	2

Next steps have been established to achieve Level 3 in waste management, and Level 4 in Community Impacts in the near future.

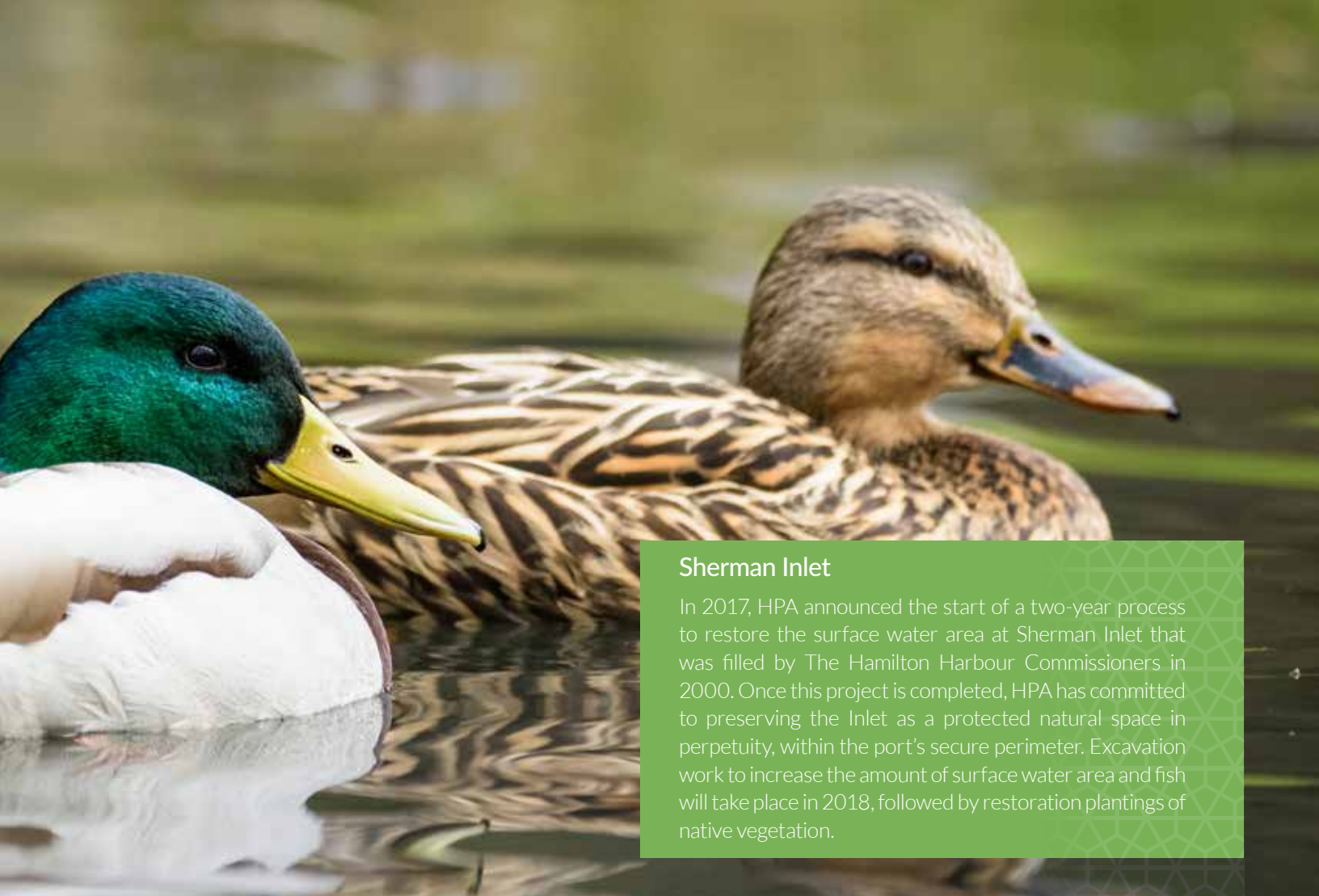
Several HPA Port Partners are also committed to the Green Marine environmental program: Federal Marine Terminals, McAsphalt Industries, Yellowline Asphalt Products Limited, McKeil Marine and Ocean Group.



Clean Marine: Harbour West Marina

The Ontario-developed Clean Marine program guides recreational marine businesses in best practices to reduce and prevent water, air and land pollution from recreational boating activities. More than 300 marinas in Ontario are members. Marinas voluntarily join the program to participate in an independent third party, 220-point assessment. In 2016-2017, Harbour West Marina proudly achieved a five-diamond rating.





Sherman Inlet

In 2017, HPA announced the start of a two-year process to restore the surface water area at Sherman Inlet that was filled by The Hamilton Harbour Commissioners in 2000. Once this project is completed, HPA has committed to preserving the Inlet as a protected natural space in perpetuity, within the port's secure perimeter. Excavation work to increase the amount of surface water area and fish will take place in 2018, followed by restoration plantings of native vegetation.



Enhancing Biodiversity

Hobson Pond

Hobson Pond is an area of open water situated within the historic shoreline of Hamilton Harbour at Pier 22. Hobson Pond is comprised of approximately two acres of open water and an additional two acres of shoreline habitat. The pond currently provides habitat for fish, birds and turtles. HPA is not able to provide public access at this location, because the property is bounded by private property not owned by HPA, and may in future be required to come within the port's secure perimeter; however, HPA believes there is environmental merit in preserving this space exclusively for nature. This water body and adjacent natural habitat will remain in its natural state, and will not be developed.

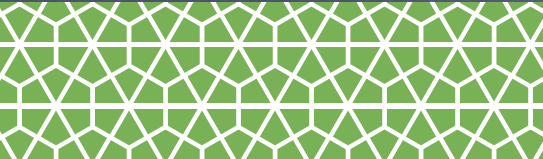
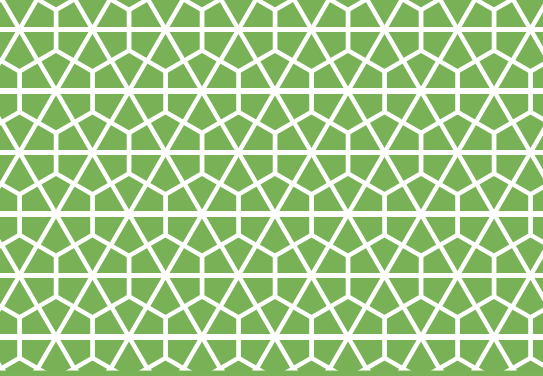
Pollinator Garden

In 2017, HPA planted its first pollinator garden on the port lands at Pier 15. Location advice and plant selection were provided by the **Pollinator Paradise Project**, as well as help with planting. With its first garden underway, the Port Authority is looking for more opportunities to create a network of native plantings that provide food and shelter for pollinators like butterflies and bees as they travel. The garden serves as an educational vehicle for HPA staff, as well as a demonstration site to encourage some of our tenant partners to come on board. The Pollinator Paradise Project is an initiative of Environment Hamilton and the Hamilton Naturalists' Club, with support from the Hamilton Community Foundation.

Scientific Study Partnerships

In 2017, HPA partnered with several groups to study the environmental conditions or conduct scientific/educational research on the port lands. These included: Environment Canada, McMaster University, and Mohawk College.





Protecting and Enhancing Air Quality

In 2017, HPA undertook an air monitoring pilot project to identify opportunities for air quality improvement, and HPA has worked proactively with port tenants to address sources of dust, and to implement solutions:

- Keeping bulk piles of salt and other materials watered or covered, and erecting wind barriers;
- Truck scheduling to reduce queuing at terminals;
- Signage at terminals reminds drivers to turn off engines while stationary;
- Reducing the amount of unpaved gravel areas contributing to track-out dust;
- Increasing the amount of road sweeping on HPA internal roads.

In 2017, HPA convened a working group of grain industry tenants to increase awareness of the Port of Hamilton's role in the grain export supply chain, and to proactively address dust issues associated with ship loading. To date, Port of Hamilton tenants have invested millions of dollars in the most advanced ship loading technology to reduce dust impacts.

Protecting and Enhancing Water Quality

Randle Reef

HPA is proud to be contributing funds and expertise to the Randle Reef Sediment Remediation project. In 2017, HPA was pleased to host the Minister of Environment and Climate Change Canada, Hon. Catherine McKenna MP, who announced a new step forward: the awarding of the stage-two contract, valued at \$32.9 million. In this phase of the project, contaminated sediments will be dredged from the harbour floor and placed into the engineered containment facility. Work for stage two is scheduled to begin in the spring of 2018 and expected to be complete in 2020.

Spills Prevention

HPA fulfilled all of the requirements of Green Marine Level 3 spill prevention criteria, including, for example:

- Regular inspection and maintenance procedures for all equipment, near-shore water and property
- Vehicle maintenance conducted a minimum of 30ft from water's edge
- Collection and monitoring of water during demolition and construction as required
- Emergency spill kits on site
- Implementing a pollution prevention plan, including mapping, reporting and tracking spills
- Stormwater mitigation including road sweeping, oil-grit separation and catch basin filters

Together with industrial partners, HPA produced an Industrial Lands Stormwater Control Report for the Hamilton Harbour RAP in 2016.

Reducing Waste and Energy Consumption

Waste Audit

In 2017, HPA conducted a benchmark-setting waste audit. The audit of HPA administrative and operations facilities (non-tenant) revealed that HPA staff are diverting 59% of their waste through recycling and diversion programs, including capturing and recycling over 80% of paper and plastic.

HPA offices and maintenance facilities are equipped with blue boxes and used battery bins, and HPA participates in recycling or diversion of ink cartridges, coffee pods and fluorescent light bulbs. All kitchenettes have reusable dishes; double-sided printing is the default on all printers; and HPA's accounting department uses electronic billing, transfers and paystubs.

Energy Efficiency Initiatives

In 2017, HPA worked with Alectra Utilities to implement eight energy-saving projects, such as lighting and HVAC improvements. Together these produce an energy savings of 374,481 kWh annually, enough to power more than 40 homes.

In the last five years, HPA has completed 55 projects, saving a total of 1,686,799 kWh annually, enough to power 187 homes.





Partnering to Build a Greener Port of Hamilton

HPA works with tenants, industry partners and community organizations to improve environmental outcomes.

Port Partners for the Environment

Being part of the Port of Hamilton tenant community means that companies benefit both from the additional resources and accountability mechanisms provided by HPA, such as:

- All tenant land leases include environmental covenants that incorporate the implementation of best practices.
- All HPA properties, including tenant properties are inspected on a regular basis by HPA's full-time Environmental Manager.
- HPA maintains a 24-hour phone line (905-525-3412) that the public can call with any concerns about port operations. This number is available on our website and is posted at all port gates.

Environmental Excellence Award

HPA recognizes a port tenants as a leaders through its Environmental Excellence Award. The winning organization is invited to direct an HPA-funded \$5,000 donation to the local environmental organization of its choosing. In 2016, the winner was Richardson International, and the donation recipient was the Hamilton Naturalists' Club.

Hamilton Harbour Remedial Action Plan

HPA has been an active participant in the Hamilton Harbour Remedial Action Plan (RAP) since its inception. The RAP champions tangible efforts to improve the natural environment, and embraces the multi-use nature of Hamilton Harbour: recreation, residential, industry and nature. HPA has taken a leading role in the Randle Reef project, and also the responsible management of colonial nesting birds, through a subcommittee is chaired by HPA's representative. For more information, visit: hamiltonharbour.ca.

Team Up to Clean Up

Hamilton Port Partners show their community pride during the Port's annual Team Up to Clean Up day. Teams fan out to several locations on port property and throughout the North End. In 2017, teams collected 149 bags of garbage and 49 bags of recycling.

Bicycle-friendly Business

HPA has been recognized by the Share the Road Coalition as a Bicycle Friendly Business, receiving an honourable mention for its work to make cycling a viable option for staff, customers and visitors. HPA supports SoBi, Hamilton's bike share program, by providing storage space for bicycles and equipment. HPA also sponsors a SoBi bike share station at the corner of James St. N. and Guise, where Harbour West Marina customers, or visitors to the neighbourhood can consult a signpost with neighbourhood highlights. HPA encourages active transportation among staff by providing access to SoBi passes, and on-site bike parking at its James St. office. HPA staff also participate in Hamilton Bike to Work Day.

Financial & Economic Sustainability

Organizational Financial Health

HPA is self-sustaining and profitable, funded by its own operations. This financial stability allows for reinvestment into new port infrastructure, and positive economic impacts within our community.

Reinvestment in the Port

HPA is responsible for the stewardship and proactive maintenance of port assets, including 255 hectares of land, 9,000 metres of wharf, and 2 million sq. ft of warehouse and office space.

Over the past five years, HPA and its tenants together have invested more than \$180 million in the Port of Hamilton.

In 2017, port tenants G3 Canada Ltd and Parrish & Heimbecker each made multi-million dollar investments in new facilities for the agri-food sector.

As a non-share capital corporation, HPA reinvests its earnings in new infrastructure at the Port of Hamilton. In 2017, HPA made over \$10 million in capital reinvestments at the port. Project highlights for 2017 included:

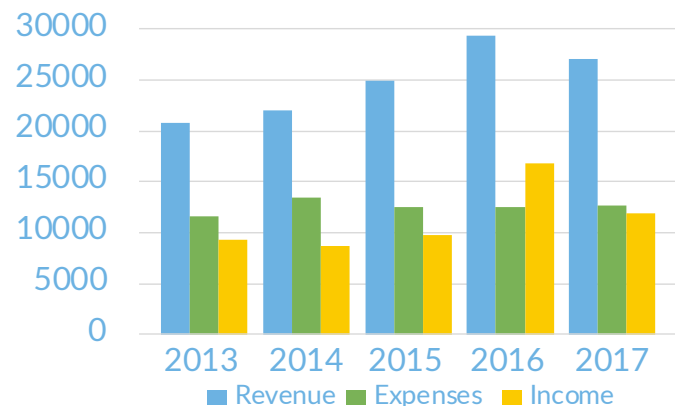
Pier 10 Rail Realignment: 244 metres of rail siding was realigned at Pier 10, including new pile supports, and new rail extension into the facility, allowing for the loading and unloading of rail cars at Parrish & Heimbecker's facility.

Pier 10 Site Surfacing: The southern portion of Pier 10 adjacent to Parrish & Heimbecker's new flour mill was graded and surfaced. This work will reduce track-out dust generated by truck traffic entering and exiting the facility.

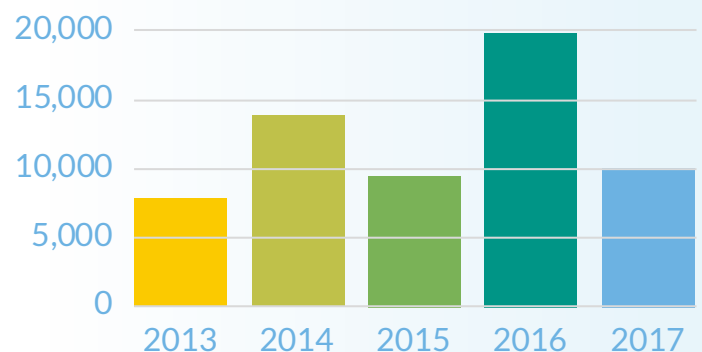
560 Ferguson Tower Foundation: Deep-pile supported foundation for a new sugar crystallization tower at 560 Ferguson Ave., allowing for capacity expansion at the existing sugar production facility.

Energy Efficient Lighting at 1632 Burlington St.: Part of HPA's ongoing lighting replacement program, installing new LED fixtures in this multi-user manufacturing facility.

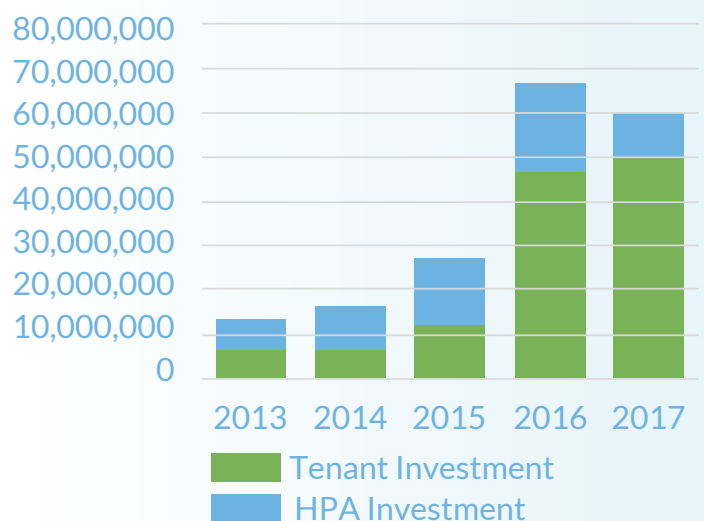
Operating Revenue, Expenses & Income



Reinvestment in the Port
HPA Capital Investment



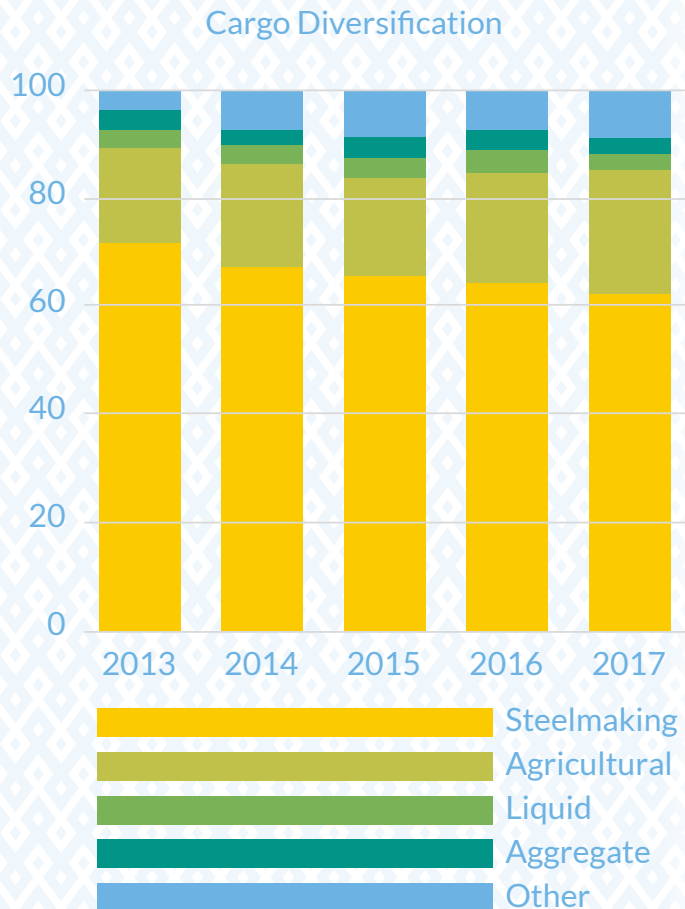
Reinvestment in Port Infrastructure



Supporting Regional Economic Prosperity

Cargo Diversification

Over time, HPA has actively diversified its cargo base, to reduce reliance on a single industry, and to meet the evolving demands of area industry. A highlight of this diversification effort has been the attraction of new agri-food terminals, which have resulted in this sector now representing close to a quarter of the port's total tonnage.



Taxes paid by HPA and Port of Hamilton tenants

HPA is financially self-sustaining and does not receive funding from any level of government. In 2017, HPA and its tenants together paid approximately \$6 million in City of Hamilton property taxes, making the port one of the single largest commercial-industrial tax contributors to the City of Hamilton.

Harbour West Marina – Tourism Development

Through HPA's management of Harbour West Marina, we are an active partner with Tourism Hamilton in promoting Hamilton as a regional tourist destination. Our seasonal boaters use their summer slips as a home base from which to visit local restaurants and shops, and we actively market transient slips to out-of-town visitors who arrive by boat and spend the day or weekend visiting Hamilton. We even sponsor a nearby SoBi bicycle hub, to make it easier for boaters to explore the city by bicycle.

Jobs & Employment

2,100 people work on-site at the Port of Hamilton (HPA and port-located companies). Port jobs are concentrated in stable, high-paying fields such as transportation/warehousing, manufacturing, and engineering/construction. (Source: CPCS Transcom for HPA, 2015)

- Wages at port jobs are typically 20% higher than the Ontario average (57k-65k).
- On-site employment at the Port of Hamilton has grown 30% since 2009.
- Employees at the Port of Hamilton inject \$261 million annually into the local economy each year through personal spending.

Supporting Local Business — HPA's purchasing policy reflects an effort, where possible, to choose local suppliers of goods and services. In 2017, more than 80 per cent of HPA's purchases (by dollar value) were made locally. Less than 1% of purchases were international.

Local
(Hamilton, Halton, Brantford, Niagara)

82%

Other
Ontario

14%

Other
Canada

4%

International

<1%

Vision Forward

HPA's sustainability journey is a process. We have built on some good work we have always done; we have introduced new initiatives and tackled issues in response to our stakeholders; we have formalized our policies and practices; and we have begun to track and report our progress in a more systematic and comprehensive way. There will always be more to do.

We are committed to implementing sustainability into our daily operations decision-making, business processes and culture. We will continue to work with the community to identify issues and opportunities that require our attention. And we will continue to support and highlight our port partners' sustainable achievements. We'll celebrate our successes, share our challenges, and seek help when we need it.

Please join us in building a better port city. You can get involved in the following ways:

- Follow us on social media, or subscribe to our port newsletter (sign up at hamiltonport.ca)
- Join us for an event
- Contact us directly at community@hamiltonport.ca

Connect



hamiltonport.ca
community@hamiltonport.ca





Appendix: Donations & Sponsorships

HPA was a proud donor, sponsor, exhibitor or team participant of the following in 2017:

A Day on the Bridge

Around the Bay Race

Bay Area Economic Summit

Canadian Transportation Research Forum

Chartered Institute of Transportation & Logistics

City Kidz

City School by Mohawk

Cure Foundation

Doors Open Hamilton

Great Lakes Economic Forum

Hamilton Bike to Work Day

Hamilton Boat Show

Hamilton Children's Water Festival

Hamilton Road2Hope Road Race

Hamilton Waterfront Trust Fishing Derby

Highway H2O Annual Conference

*Hotel Dieu Shaver Celebrity
Ice Cup (St. Catharines)*

Keith Hub Strawberry Festival

Liberty for Youth

Marine Career Awareness Day & Job Fair

Mission to Seafarers Southern Ontario

North End Park N' Party

Ontario March of Dimes

*Rendez-vous Tall Ships Regatta
and Canada 150 at Pier 8*

Royal Botanical Gardens

Port Colborne Canal Days

Terry Fox Foundation

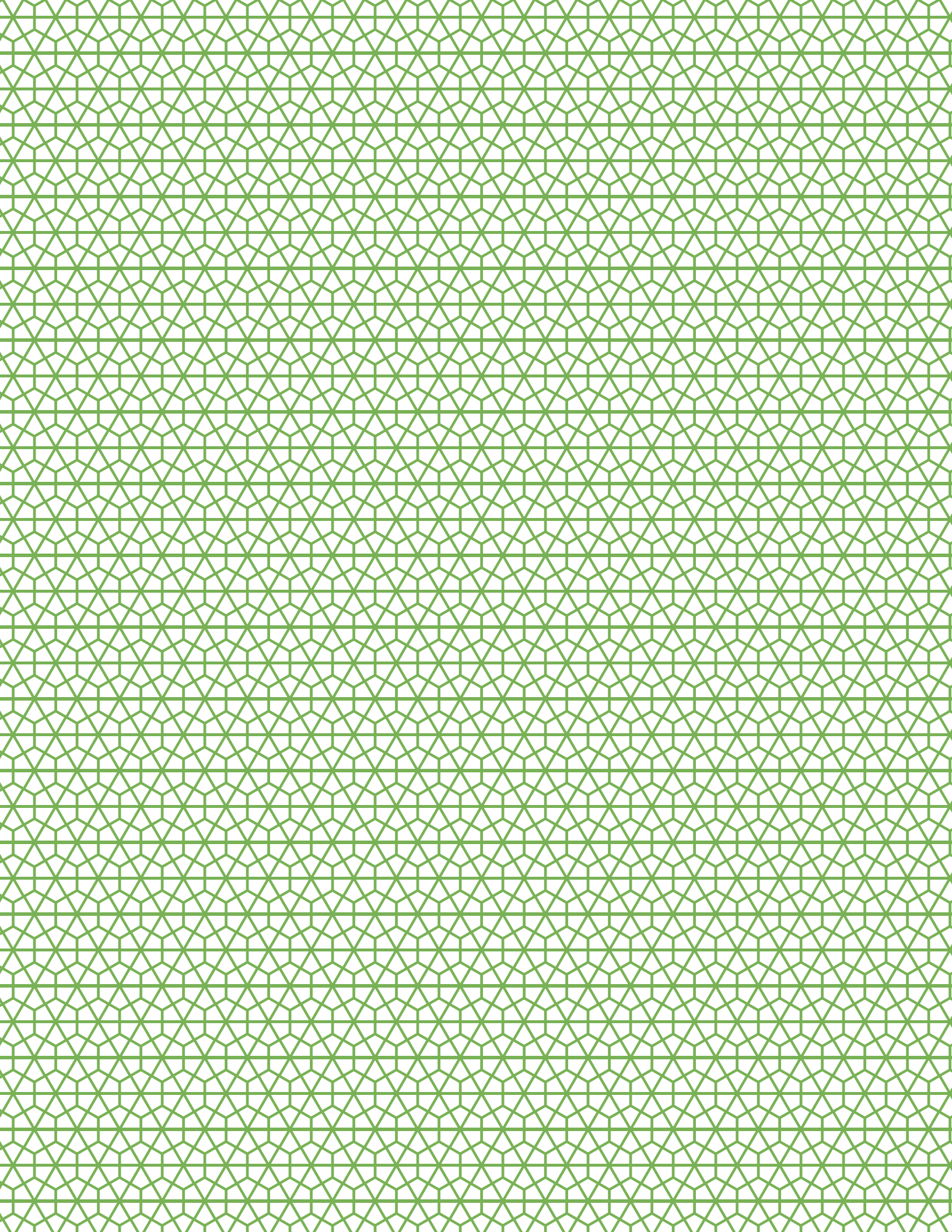
The Hamilton Consulate

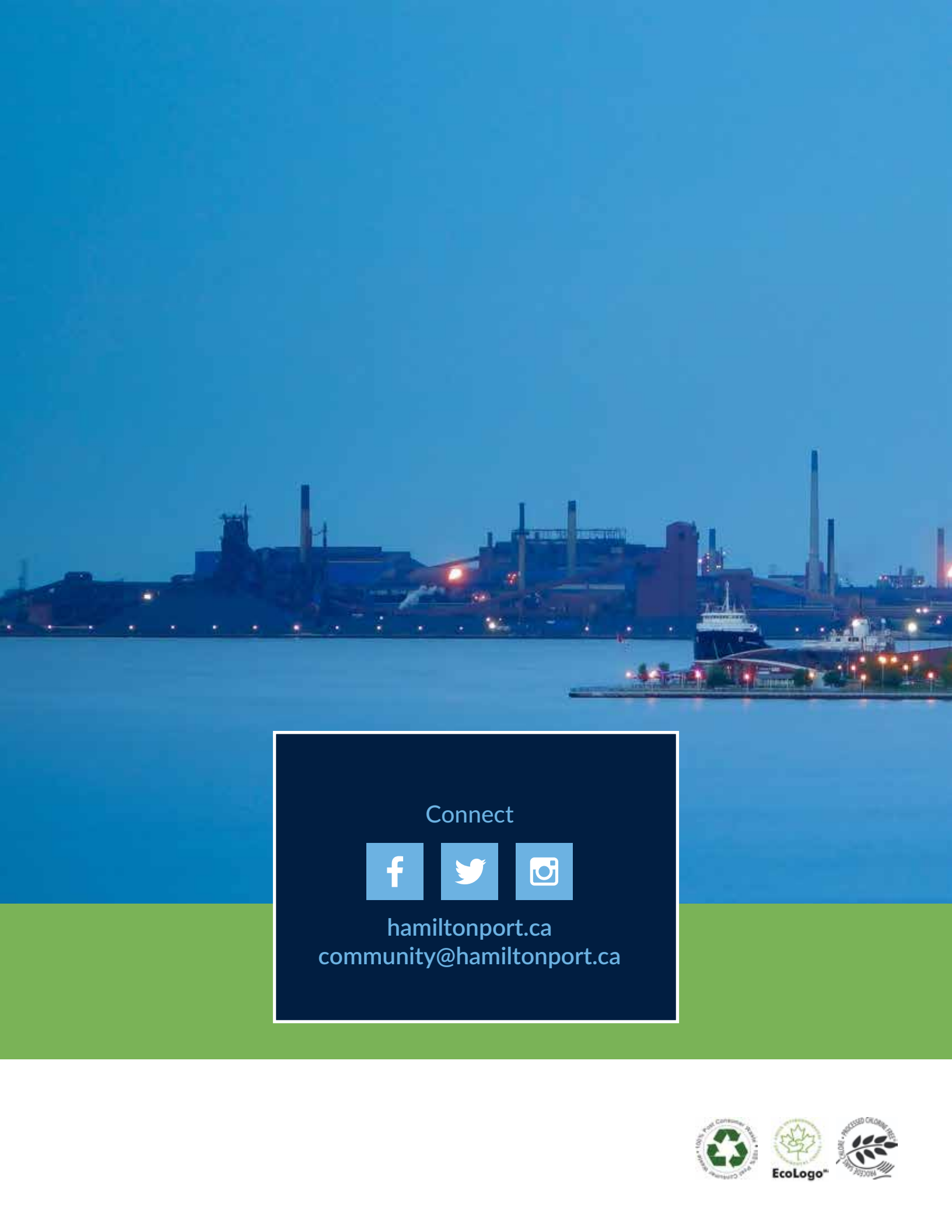
Toronto Boat Show

Welcome Inn

YWCA Women of Distinction Awards







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